

#256

COMPLETE

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Page 1: Organizational Information

Q1

Name of your organization.

Asheville Humane Society

Q2

Grant #

20190037

Q3

Grant Period

3/1/19-2/28/20

Q4

Location of your organization

City **Asheville**

State **NC**

Q5

Name and Title of person completing evaluation.

Kim Roberts, Chief Program Officer

Q6

Phone Number:

8282612001

Q7

Email address.

kroberts@ashevillehumane.org

Q8

Total number of clients served through this grant funding:

283 (not including pets receiving food at pantries)

Q9

Approximate volume of food purchased with grant funds? (i.e 10 lbs of fresh produce; 1000 boxes; 10 cases, etc)

8,815lbs. serving approx. 17,630 meals

Page 2: Key Outcomes and Results

Q10

Describe the project's key outcomes and results based on your goals and objectives:

GOAL #1 - Provide veterinary, spay/neuter and pet food assistance for animals of low-income Buncombe County pet owners or pet owners in crisis to prevent the surrender of pets and keep them in their home.

Objective: Provide funds for veterinary assistance for 55 animals; free spay/neuter vouchers with rabies vaccines for 165 animals; and packaged pet food to 15 food pantries through requests to our Community Solutions Department.

Outcomes: Your funds provided veterinary assistance for 65 animals (\$8250); free spay/neuter vouchers with rabies vaccines for 218 animals (\$9900); and 8815lbs of pet food (approx. 17,630 meals) for 15 human food pantries in Buncombe County (\$6500).

Q11

Please describe any challenges/obstacles the organization encountered (if any) in attaining stated goals & Objectives.

One challenge we often face in providing these services is the lack of transportation for many of our clients. Our community also has very limited public transportation and it does not typically allow pets. We have a number of senior and/or disabled clients who are unable to drive and we also serve many clients in public house who cannot afford a vehicle.

Q12

How did you overcome and/or address the challenges and obstacles?

To address this challenge we try to assist with transportation whenever possible. For efficiency we will try to group clients by area of the county and use a transport vehicle to pick up multiple animals at a time. When animals are in need of veterinary care we typically have to pick them up individually. We also will pick up the animals and deliver them back to their owners.

As our county is very large, we spent a considerable amount of staff time arranging transports, picking up and delivering animals. We currently have one part-time staff member dedicated to transports, and other staff members assist as needed.

Q13

Describe any unintended positive outcomes as a result of the efforts supported by this grant.

As a result of the services funded by this grant we were able to reach over 200 new clients who had not previously reached out for services before. These loving pet owners now know we are here to help them keep their pets safe, healthy and in their home.

Q14

Briefly describe the impact this grant has had on your organization.

The Asheville Humane Society Community Solutions Department has been providing services for owned pets in our community since 2015. Our goal is to keep pets safe, healthy and in homes where they are loved. This also helps reduce the number of animals surrendered to us. As an open-admission shelter we take in strays, cruelty/neglect cases, and owner surrenders and never turn an animal away. By helping our Community Solutions team provide the resources needed for pet owners in need, you have allowed us to focus on time and funds on animals who need it most. You have truly saved the lives of animals, both the animals who received your funded services directly, as well as the animals we were able to save in our shelter.

Q15

Please provide a narrative on how the funds were used to fulfill grant objectives. Explain what was purchased and how funds were utilized based upon the budget that was submitted. Utilize your grant request and explain expenditures that were made. This can be accomplished by inserting a side by side explanation.

Spay/neuter for owned pets in Buncombe County	Average \$50/per animal + \$10 required rabies vaccine 165 animals @ \$60/each = \$9,900	\$9,900
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\$9,900 was expended at the local spay/neuter clinic and a local mobile clinic to spay/neuter and rabies vaccinate 218 cats and dogs. Cost per animal was based on species, gender and size.

Veterinary assistance	Average \$150/per animal x 65 animals = \$9,750	\$8,250
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\$8,250 was expended at 16 different veterinary clinics in our community. These funds provided medical care for 65 animals. Medical services included exams, medications, x-rays, blood work, surgery and dental care.

Pet Food Assistance Program	Dry kibble for dogs and cats (prices vary) Zip-lock bags for packaging & storage	\$6,500
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\$5,953.87 was expended for the purchase of 8,815 pounds of dry pet food and \$546.13 was expended for the purchase of zip-lock storage bags to package the dry food into meals for distribution. This is approximately 17,630 meals.

Q16

Please relate a success story:

Blanca & Koby - Veterinary Medical Assistance

To start at the beginning, a sweet woman named Barbara called our Community Solutions staff frantically asking for assistance for a dog named Koby. When we started to ask for details about Koby Barbara said she would have to find out but she knows Koby is a senior. You see, Koby wasn't actually her dog. He belonged to Blanca, Barbara's housekeeper and friend. Blanca speaks Spanish and didn't know who else to ask for help.

So what exactly was going on with Koby? Barbara said that Koby had fleas, was constantly scratching, and had several bloody, bald patches on his skin. She said that Koby was so uncomfortable that he wasn't eating much or acting like himself. It sounded like not only did Koby have fleas but was experiencing flea allergy dermatitis, an itchy skin condition where animals develop an allergic reaction to flea saliva. If left untreated, dogs can develop horrible skin infections as a result. Senior dogs are often more vulnerable to the effects of flea allergy dermatitis because of their weakened immune systems.

Despite Blanca working so hard to support her family, she couldn't seem to come up with the money to get Koby to the vet. That's where Barbara stepped in and said she had heard that the Asheville Humane Society had a community program to help with veterinary assistance and other support to keep animals in their homes. Currently Koby is feeling much better and is happy to remain in his home with Blanca and her family where he is dearly loved. Barbara has called us back a few times to express how grateful Blanca is for our program. She said Blanca can't stop saying thank you!

~ Ashley – Outreach Assistant

**We have a photo of Koby and can email if needed.

Q17

Please relate a success story here:

Below is a letter we received from a local food pantry:

December 14, 2019

Dear friends of the Asheville Humane Society,

All of us on the Sandy Mush Community Center Food Pantry team want to wish you a lovely Christmas and a peaceful New Year. We especially want to thank you for your continuous donations of cat food and dog food.

My husband is in charge at the pantry for the dog/cat food and the people are very appreciative of this type of donation. Cats and dogs, as you know, are a very important part of people's lives, so keeping with this donation is big.

Yesterday, December 13th, we served 51 families which includes 176 individuals. The clients wait upstairs in the gym where it is warm and cheery; the children happily run about and the clients can sit at tables chatting or reading or playing games. Coffee and tea were served by one of the local churches.

Downstairs, where the food pantry actually happens, 1-2:30, it is a hive of activity. I think every one of the clients feels welcome, the volunteers feel happy in their contribution and you, the donors, can feel happy too in contributing to the building of community.

Again, many thanks on behalf of the Sandy Mush Community Center Food Pantry,

Kathleen Campbell

Q18

Please relate a success story here:

Ms. Dorothy and Freckles

I answer the call and I hear a voice that reminds me of my grandmother, sweet and gentle. She wants to know if we can please help her to spay her cat.

I say, "Ms. Dorothy are you going to be able to transport her to the appointment" and she says so gently "Oh yes honey, I still drive myself where I need to go".

I let Ms. Dorothy that I can help her with a voucher that will cover the total cost of the surgery and she was so thankful that we were able to help her. She is on SSI and just could not afford the surgery.

She was so worried about her companion and knew neutering Freckles would be good for his health and make him happier living a quiet life in her home. She just could not thank us enough for helping her...and Freckles.

~ Regina, Helpline Coordinator

Page 5: Demographic Information

Q19

Animal Services

Which category best describes your organization. Please choose only one.

Q20

Animal Welfare

What is your organizations primary Program Area of Interest?

Q21

Percentage of clients served through grant in each Ethnic Group Category. Total must equal 100%

African American	20
Caucasian	60
Hispanic Latino	20

Q22

Approximate percentage of clients served from grant funds in each age category.

Adults	75
Senior Citizens	25

Q23

Respondent skipped this question

Approximate percentage of clients served with disabilities from grant funds.

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Q24	At/Below Poverty Level	80
Approximate percentage of clients served in Economic Group	Homeless/Indigent	10
	Working Poor	10

Q25	Single Adults	15
Approximate percentage of clients served from grant funds in each population category.	Families	25
	Single Parent Families	75
	Disabled	15
	Ethnic Minority	40
	LGBTG	25
	Abused Women/Children	10
	Homeless/Indigent	10
	Immigrants	20
	Military	15
	Students	5
	Elderly	20
