

S.L. Gimbel Foundation Fund Holiday Food Program Grant Application

| | Internal | Use | Only: | |
|-------|----------|-----|-------|--|
| Grant | | | | |

| Organization / Agency Information Organization/Agency Name: Community SeniorServ dba Meals on Wheels Orange County | | | | | | |
|--|-------------------------------------|------------------------------------|--|--|--|--|
| Physical Address: 1200 N Knollwood Ci | City/State/Zip Anaheim, CA 92801 | | | | | |
| Mailing Address: same as above | City/State/Zip | | | | | |
| CEO or Director: Holly Hagier | Пие: President & CEO | | | | | |
| Phone: (714) 220-0224 | Fax: (714) 220-1374 | Email: hhagler@mealsonwheelsoc.org | | | | |
| Contact Person: Daria Olson | Title: VP Advancement | | | | | |
| Phone: (714) 229-3362 | Email: dolson@mealsonwheelsoc.org | | | | | |
| Web Site Address: www.mealsonwheelsoc.e | Tax ID: 95-2771715 | | | | | |

Program / Grant Information

| Program/Project Name: Meals on Wheels | | | Amount of Grant Requested: \$15,000 | | | |
|--|--|--|---|--|--|--|
| Total Organization Budget: | Per 990, Percentage of Program Service Expenses (Column B/ Column A x 100): | Per 990, Percentage of Management & General Expenses Only (Column C / Column A x 100): | Per 990, Percentage of Management & General Expenses and Fundralsing (Column C+D / Column A x 100): | | | |
| \$15,193,732 | 90% | 7% | 10% | | | |
| Purpose of Grant Request (one sentence): | | | | | | |
| The purpose of this grant is to purchase raw food needed to prepare home delivered meals for homebound older adults residing in Orange County. | | | | | | |
| Gimbel Holiday Grants Received: List Year(s) and Award Amount(s) | | | | | | |
| 2014: \$10,500; 2015: \$10,000; 2016: \$10,000; 2018: \$15,000 | | | | | | |
| | | | | | | |

| Board President / Chair: (Print name and Title) | Signature: | Date: |
|--|-------------|---------|
| Stuart Moss, Board Chair | SteBm | 11-8-19 |
| Executive Director/President: (Print name and Title) | Signature: | Date: |
| Holly Hagler, President and CEO | Holly Cagle | |

S.L. Gimbel Foundation Fund

Holiday Grant Application

Please provide the following information for items I. through III. by answering all questions in ONE PAGE-12 Font. Please be thorough, clear, specific, and concise.

I. Organization/Agency Background: State your mission, vision, purpose, and provide a brief history. What are your core programs and activities? How many people do you serve? How many paid staff, full time and part-time? How many volunteers?

For fifty years, Community SeniorServ has been the largest nonprofit provider of senior nutrition and support services in Orange County. Our mission is to nourish the wellness, purpose, and dignity of seniors and their families in our community. With a network of over 600 volunteers, we deliver services that reduce hunger and improve wellness for seniors so that they may continue to live independently in the homes and communities they love. Between our Meals on Wheels, Senior Center Lunch Café programs, Adult Day Services, Care Coordination, and Friendly Visitors, we serve nearly 1 million meals to more than 10,000 older adults each year throughout 20 Orange County cities. With the generous help of our supporters, we have achieved a lot. However, in order to address the growing need, we recognize that more must be done. Today, one in four low-income older adults in Orange County struggles with hunger. In one of the richest counties in the U.S., that number is staggering. In addition, one in four older adults in the County are at greater risk of death due to loneliness. In the next 20 years, older adults will grow to be one third of the County's population.

If we are going to fully address this fast-approaching need, we must spread awareness about our cause to erase hunger and loneliness among at-risk older adults. Everyone in the County should know how important it is to help the people we serve and their families. To achieve this visibility and engage the community in our mission, we took the strategic step to align our branding with the national Meals on Wheels America movement, one that is immediately recognizable to people who hear the name. During our 9th Annual Senior Care Hero AwardsTM gala on October 19, we announced that we have become Meals on Wheels Orange County (MOWOC).

II. Project Information: Describe your food distribution program. ANSWER ALL QUESTIONS. Explain the community need including demographics, geographic characteristics of the area or community to be served, community conditions and income level. What are the specific activities of the food program? Meals on Wheels (MOW) provides five days per week of meal support, including breakfast, lunch, and dinner, delivered to homebound seniors who have difficulty shopping or preparing meals. Planned by a registered dietician to meet nutrition needs, each heart-healthy, diabetic-friendly meal is cooked by MOWOC staff in our 22,000 square foot kitchen in Anaheim, and menus are available in both English and Spanish. MOW provides more than just food, though. Caring MOW volunteers bring meals, smiles, and an in-person safety check, ensuring that in case of an emergency or problem, help will be available and families will be notified. MOW also includes wellness assessments through quarterly home visits and case management.

How do you identify/qualify those in need? How often is the food distribution offered? By targeting isolated low-income seniors, MOW offers older adults with the greatest need a way to combat the three biggest threats to their health: nutrition, isolation, and loss of independence. Many of the participants we serve live on fixed incomes, with 77% living at or below the federal poverty level. All of our Meals on Wheels participants are homebound due to illness or disability and most must choose whether to purchase prescriptions, pay utilities, or purchase food, causing them to be food insecure. MOW delivers food daily Mon-Fri throughout the year.

How many people will be served by the food distribution program (children, youth, adults, seniors)? Please explain how you keep track of number of people served.

MOW will deliver 510,000 meals to 1,000 seniors this year. Our kitchen staff and drivers record the number of meals prepared and sent out from the distribution center, while volunteers track the number of meals served to each client along with relevant client status updates in our system called Servtracker.

S.L. Gimbel Foundation Fund Holiday Grant Application

III. Project Budget

Please provide a detailed line-item budget for your project by completing the budget form below. The maximum requested amount is \$15,000 or 25% of your operating budget, whichever is less. You can request for less than \$15,000. You may delineate your line items requests per examples below:

- 85% of total request for the purchase of food items only. (Ex. Total request of \$15,000; 85% is \$12,750 for food)
- 15% of total request for female hygiene products and/or diapers. (Ex. Total request of \$15,000; 15% is \$2,250 for diapers and female hygiene products
- 100% of total request for the purchase of food items
- Canned tuna will not be funded.

Food items must be delineated (i.e. canned vegetables, soup, pasta, dried beans, rice, etc.). <u>For each food item, indicate the cost per unit (pound, carton, case, etc.)</u> and the quantity. See attached example.

| Line Item | Line Item Description | Requested Amount | | |
|------------|--|---------------------|--|--|
| Protein | 879 lbs. of beef @ \$4.55 a pound | | | |
| Protein | 832 lbs. of chicken @ \$4.81 a pound, | \$4,000 | | |
| Dairy | 18,182 ½ pint cartons of milk @ .22 cents each | \$4,000 | | |
| Vegetables | 58 cases spinach @ \$25.69 a case | \$1,500 | | |
| Fruit | 41 cases of apricots @ \$36.59 a case | \$1,500 | | |
| | | | | |
| TOTAL: | | \$15,000 | | |

IV. Administrative Expenses Percentage

This section calculates how much the organization spent for general management, overhead, indirect items as a percentage of the organization's total expenses. The figures are based on your most current 990 form that you submitted, Part IX Statement of Functional Expenses.

| Management & general expenses (Column C only) | /Total expenses (Column A) | = Administrative Percentage |
|---|----------------------------|--------------------------------|
| \$897,824 | \$12,485,808 | 7% |

Explanation of Program manager & CEO salaries: The organization has 101 employees that deliver seven different comprehensive programs, including Meals on Wheels. These programs are: two Adult Day Health Care Centers, Adult Day Services, Meals on Wheels, Case Management, Senior Center Lunches, Care Coordination for older adults at risk for, or were previously homeless. The Management and General expenses include allocated compensation for seven program directors or managers, HR and Accounting managers, three Department VPs, and our CEO. Compensation for key staff is reviewed and approved by the organization's

| Board of Directors. The Board uses a comparability analysis supplied by Human Resources and taken from substantive sources in deciding compensation for management and executives. | | | | |
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In reply refer to: 0248674160 July 13, 2011 LTR 4168C E0 95-2771715 000000 00

00012506 BODC: TE

COMMUNITY SENIORSERV INC 1200 N KNOLLWOOD CIR ANAHEIM CA 92801-1309



030865

Employer Identification Number: 95-2771715
Person to Contact: Nrs. Ryan
Toll Free Telephone Number: 1-877-829-5500

Dear Taxpayer:

This is in response to your July 01, 2011, request for information regarding your tax-exempt status.

Our records indicate that you were recognized as exempt under section 501(c)(3) of the Internal Revenue Code in a determination letter issued in November 1971.

Our records also indicate that you are not a private foundation within the meaning of section 509(a) of the Code because you are described in section(s) 509(a)(1) and 170(b)(1)(A)(vi).

Donors may deduct contributions to you as provided in section 170 of the Code. Bequests, legacies, devises, transfers, or gifts to you or for your use are deductible for Federal estate and gift tax purposes if they meet the applicable provisions of sections 2055, 2106, and 2522 of the Code.

Please refer to our website www.irs.gov/eo for information regarding filing requirements. Specifically, section 6033(j) of the Code provides that failure to file an annual information return for three consecutive years results in revocation of tax-exempt status as of the filing due date of the third return for organizations required to file. We will publish a list of organizations whose tax-exempt status was revoked under section 6033(j) of the Code on our website beginning in early 2011.



HUGH NGUYEN
CLERK-RECORDER
12 CIVIC CENTER PLAZA, ROOM 106
POST OFFICE BOX 238
SANTA ANA, CA 92702-0238

FICTITIOUS BUSINESS NAME STATEMENT

| THE FOLLOWING PERSON(S) IS (ARE) DOING BUSINESS AS: | | | | | | | | | | | | |
|---|---|-------------------|-------------------|--------|-----------------------------|---|--|--|---|--|--|---|
| 1. Fictitious Business Name(s) Meals on Wheels OC (optional) Business Phone No. | | | | | | | | | | | | |
| 1A | X New Statement | $\overline{\Box}$ | Rafile - list pre | evious | No. | | | | | | Chan | ge |
| 2. | Street Address, City & State of Principal place of Business (Do not use P.O. box or P.M.B.) 1200 N Knollwood Circle Anaheim, CA 92801 ORANGE | | City | 1 | | | | State | | Zip Code | Co | uniy |
| 3. | Full name of Registered Owner (if Corporation, enter corporation name) Community SeniorServ, Inc. | | | | | ļ | If Corporation / LLC State of Incorporation or organization CA | | | | | |
| | Res. / Corp. Address (Oo NOT use a P.O. Box or P M B) 1200 N Knollwood Circle | | | | Cil As | ly paheim | | | | | State CA | Zip Code 92801 |
| | (CHECK ONE ONLY) This business is conducted by | | | ati | ust | | a sta | ale or i | ocal re | gistered c | tomestic | c partnership |
| 4. | an individual a general partnership | | mited partnersh | J | | nunu ns uco ben | ecoubo; | | issocial | | ihan a | partnership .m.ted Liability Co |
| 5. | X & corporation 8 Limited Datasy Patrices and Notice: This Floritous Business Name Statement expires five years from the date it was filed in the Office of the Young started doing business yet? Notice: This Floritous Business Name Statement expires 40 days after any change in the facts is made other than a change in the residences address of the registered owner. A new Floritous Business Name Statement was be filed before either expiration. Whon classing to transact business under an active Fictious Business name Statement and the filed before either expiration. Whon classing to transact business under an active Fictious Business Name Statement. Abandonment shall be filed. The filing of this statement does not of itself untilinance the use | | | | | | aite gus cise 16mout 18mout | | | | | |
| 6. | If the registered owner is NOT a corporation, sign below (See Instructions on the reverse side of this form) | | | | a corp any ty a limit | oe of as | ito ns. strentis strentis | ficer of hip, th npany, | ensp a nem e , | rporation ral partne lager or a | រកនរដ្ឋបាន | elow below. r signs below. |
| | Signature: (Type or Print Name) | | | 2 | ZV | XZ | X O | | | ation/Par | | |
| | (Type or Print Name) 1 declare that all information in this statement is true and correct. (A registrant who declares as true any material matter pursuant to Section 17913 of the Business and Professions Code that the registrant knows to be false is guilty of a misdemeanor punishable by a fine not to exceed one thousand dollars (\$1,000).) | | | | declar regis Saci | re that a trant wh tion 179 ant know | di informo dec 113 of 1 ws to 1 | mation ieres a the Bu be fals | n in Ihis Is true : Isiness : e is qui | stateme any mate and Profe ity of a m | nt is trui nai mati essions esdeme i dollars | e and correct. (A fer pursuant to Code that the anor punishable ; (\$1,000).) |
| | | | | Ho | яу На | gler | | | | | Presi | dent/CEO |
| | | | | | F | nol Ner | me of | Officer | Manag | ger or Ga | neral Pa | artner |



HUGH NGUYEN CLERK-RECORDER 12 CIVIC CENTER PLAZA, ROOM 106 POST OFFICE BOX 238 SANTA ANA, CA 92702-0238

FBN01232260

| 1. | ADDITIONAL | FICTITIOUS | BUSINESS | NAME(S) |
|----|------------|------------|----------|---------|
|----|------------|------------|----------|---------|

- B Meals on Wheels Orange County
- C Meals on Wheels Southern California
- D Meals on Wheels SoCal
- E Meals on Wheels SeniorServ



2019/2020 Board of Directors

Chairman

Stuart M. Moss, MBA Managing Director, Keystone Capital Markets, Inc.

Past Chair

Randy A. Platt, C.A.-RCFE Co-Founder, Chairman & CEO, Post-Acute Care

Partners Inc. & Care Partners At Home

Vice Chair

Scott Heinila, RICP Managing Director, Producers Choice Network

Secretary

Dick Atnip President, Atnip Co.

Treasurer

Don Lewis CFO, Jaya Apparel Group, LLC

Board Members

Gary Coburn Principal, Restaurant Concepts Innovations

Consulting Firm

Steven J. Margetic, CPA President, Hyder & Company Corev Saenz President, Cor Branding Agency

Paula J. Serios Senior Vice President, BVK Marketing

DeVon Wiens Partner, Moss Adams

Earle Zucht Business Development, Verde Watts

Board Advisors

Lesley Barre VP Business Banking Relationship Manager, BofA

Di Patterson Founder & CEO Success in Aging Centers
Debbie Rose, Ph.D Professor, California State University Fullerton

Thomas Sowers Managing Director, 24HR HomeCare

Jennifer Seto Community Volunteer

Mary Ann Vincent, RN, MBA Principal, MCB Healthcare Consultants, LLC

Senior Management Staff

Holly Hagler President & CEO

Jane Roth Chief Financial & Administrative Officer

Darla Olson VP Advancement

Gio Corzo VP Home & Care Services

Form 990 (2017) COMMUNITY SENIORSERV, INC. Part IX | Statement of Functional Expenses

| | Section 501(c)(3) and 501(c)(4) organizations must complete all columns. All other organizations must complete column (A). | | | | | | |
|-----|--|--------------------|------------------------------|-------------------------------------|--------------------------------|--|--|
| Sec | Check if Schedule O contains a r | | | | IXI | | |
| | not include amounts reported on lines 7b, 8b, 9b, and 10b of Part VIII. | (A) Total expenses | (B) Program service expenses | (C) Management and general expenses | (D) Fundraising expenses | | |
| 1 | Grants and other assistance to domestic organizations and domestic governments. See Part IV, line 21 | | | | | | |
| 2 | Grants and other assistance to domestic individuals. See Part IV, line 22 | | | | | | |
| 3 | Grants and other assistance to foreign organizations, foreign governments, and foreign individuals. See Part IV, lines 15 and 16 | | | | | | |
| 4 | Benefits paid to or for members Compensation of current officers, directors, | | | | | | |
| 5 | trustees, and key employees | 377,304. | 366,277. | 7,546. | 3,481. | | |
| 6 | Compensation not included above, to disqualified persons (as defined under section 4958(f)(1)) and persons described in section 4958(c)(3)(B) | 0. | 0. | 0. | 0. | | |
| 7 | Other salaries and wages | 3,452,231. | 3,050,958. | 241,485. | 159,788. | | |
| 8 | Pension plan accruals and contributions (include section 401(k) and 403(b) employer contributions) | 157,064. | 27,723. | 127,972. | 1,369. | | |
| 9 | Other employee benefits | 720,431. | 642,699. | 46,512. | 31,220. | | |
| 10 | Payroll taxes | 273,000. | 243,502. | 17,834. | 11,664. | | |
| 71 | Fees for services (non-employees): | | | | | | |
| | Management, | | | | <u> </u> | | |
| | Legal | 66,119. | | 66,119. | | | |
| | : Accounting | 51,138. | 48,971. | 2,167. | | | |
| | Lobbying | | | | | | |
| | Professional fundraising services. See Part IV, line 17 | | | | | | |
| | Investment management fees | | | | | | |
| 12 | Other. (If line 11g amount exceeds 10% of line 25, column (A) amount, list line 11g expenses on Schedule 0.SCH. Advertising and promotion. | 1,524,986. | 1,519,859. | | 5,127. | | |
| 13 | Office expenses | 101,546. | 92,536. | 8,731. | 279. | | |
| 14 | Information technology | 119,516. | 94,005. | 15,997. | 9,514. | | |
| 15 | Royalties | 117,010. | 74,003.1 | <u> </u> | 2,044. | | |
| 16 | Occupancy | 149,885. | 149,885. | | | | |
| 17 | Travel | 987,310. | 982,058. | | 5,252. | | |
| 18 | | 30.,7020. | | | | | |
| | Conferences, conventions, and meetings | | | | | | |
| 20 | Interest | 47,017. | | 47,017. | | | |
| 21 | Payments to affiliates | | | | | | |
| 22 | Depreciation, depletion, and amortization | 264,061. | 134,884. | 129,177. | | | |
| 23 | Insurance | 145,255. | 108,173. | 37,082. | | | |
| 24 | covered above (List miscellaneous expenses in line 24e. If line 24e amount exceeds 10% of line 25, column (A) amount, list line 24e expenses on Schedule O.) | | | | | | |
| i | FOOD AND SUPPLY COST | 3,063,483. | 3,063,483. | | | | |
| | TELEPHONE/UTILITIES | 242,397. | 211,809. | 29,297. | 1,291. | | |
| | DIRECT MAIL | 173,243. | 3,929. | 7,027. | 162,287. | | |
| | REPAIRS AND MAINTENANCE | 138,378. | 124,307. | 14,071. | | | |
| | All other expenses | 431,444. | 322,750. | 99,790. | 8,904. | | |
| 25 | Total functional expenses. Add lines 1 through 24e | 12,485,808. | 11,187,808. | 897,824. | 400,176. | | |
| 26 | Joint costs. Complete this line only if the organization reported in column (B) joint costs from a combined educational campaign and fundraising solicitation. Check here if following SOP 98-2 (ASC 958-720) | | | | | | |
| BAA | | <u> </u> | | | Form 998 (2017) | | |

Community SeniorServ, Inc. FY 2019-2020 Proposed Budget

| | Budget | CONSOLIDATED BUDGET |
|----------------|---|------------------------|
| | REVENUE | |
| 4100 | TITLE III | ## 004 0E4 |
| 4100 | FEDERAL GRANT INCOME FEDERAL GRANT INCOME (OTO) | \$4,034,354 957,405 |
| 41100 | USDA-NSIP | 857,105 715,032 |
| 41110 | STATE GRANT | 385,929 |
| 11110 | TOTAL TITLE III | 5,992,420 |
| | CRC PROGRAM | |
| 41070 | CRC INCOME-RESPITE-ANAHEIM | 15,000 |
| 41080 | CRC-SUPPLEMENTAL | 2,500 |
| 41090 | CRC OVERHEAD | 3,500 |
| | TOTAL CRC PROGRAM | 21,000 |
| | GOVERNMENT & INSURANCE REVEN | |
| 41500 | MEDI-CAL | 29,000 |
| 41510 | KAISER | 17,091 |
| 41520 | CALOPTIMA-CBAS | 2,035,660 |
| 41560 | BLUE SHIELD UCI | 29,672 |
| 41570 41700 | DOE INCOME | 75,000 175,040 |
| 42800 | OCTA REVENUE | 175,212 823,202 |
| 45000 | CLIENT REVENUE | 68,420 |
| 45050 | INSURANCE INCOME-VA | 130,114 |
| | TOTAL GOV'T & INSURANCE REV. | 3,383,371 |
| | CDBG FUNDING | |
| 42010 | CITY FUNDING-ANAHEIM | 51,185 |
| 42050 | CITY FUNDING-COSTA MESA | 30,000 |
| 42070 | CITY FUNDING-FULLERTON | 9,053 |
| 42080 42100 | CITY FUNDING-GARDEN GROVE CITY FUNDING-FOUNTAIN VALLEY | 20,000 14,886 |
| 42200 | CITY FUNDING-TUSTIN | 14,915 |
| 42250 | CITY FUNDING-WESTMINSTER | 30,000 |
| | TOTAL CDBG FUNDING | 170,039 |
| | CITY GENERAL FUNDING | |
| 4235 | CITY GENERAL DONATIONS-BREA | 5,000 |
| 4235 | | 9,000 |
| 4235 | CITY GENERAL DONATIONS-LA HABRA | 9,000 |
| | CITY GENERAL DONATIONS-SANTA ANA | 90,290 |
| 4235 | CITY GENERAL DONATIONS-SEAL BEACH | 60,000 |
| | TOTAL GENERAL FUNDING | 173,290 |
| | FUND RAISING | |
| 42400 | UNSOLICITED | 12,000 |
| 42500 | NEWSLETTER DONATIONS | 25,000 |
| 42650 42660 | CORPORATE GIVING BOARD LEADERSHIP | 29,182 6,000 |
| 42700 | DIRECT MAIL | 310,000 |
| 4335 | SPECIAL EVENT REVSCHA-2018 | 307,437 |
| 47000 | OTHER INCOME | 5,689 |
| 47100 | GEN DON/FUND RAISING | 4,647 |
| | TOTAL FUND RAISING | 699,955 |
| | SR DONATIONS | |
| *** | | 4 |

176

SR DONATIONS-ACACIA

43000

Community SeniorServ, Inc. FY 2019-2020 Proposed Budget

| | Budget | 004004154755 |
|----------------|---|------------------------|
| | | CONSOLIDATED BUDGET |
| 10010 | CD DONATIONS ANALISM | 13,545 |
| 43010 | SR DONATIONS-ANAHEIM SR DONATIONS-LA COLONIA | 3,758 |
| 43020 43030 | SR DONATIONS-BREA | 15,464 |
| 43040 | SR DONATIONS-BUENA PARK | 18,035 |
| 43050 | SR DONATIONS-COSTA MESA | 10,159 |
| 43060 | SR DONATIONS-CYPRESS | 17,357 |
| 43070 | SR DONATIONS-FULLERTON | 20,139 |
| 43080 | SR DONATIONS-GARDEN GROVE/H. LOUIS | 7,395 |
| 43090 | SR DONATIONS-HUNTINGTON BEACH | 38,615 |
| 43100 | SR DONATIONS-FOUNTAIN VALLEY | 19,029 |
| 43110 | SR DONATIONS-LA HABRA | 14,744 |
| 43120 | SR DONATIONS-ORANGE | 32,726 |
| 43130 | SR DONATIONS-EL MODENA | 1,260 |
| 43140 | SR DONATIONS-MIDWAY | 8,119 2,632 |
| 43150 | SR DONATIONS-PLACENTIA | 2,632 15,522 |
| 43170 | SR DONATIONS-SANTA ANA/SOUTWEST | 6,574 |
| 43180 | SR DONATIONS-SANTA ANA/SR. CENTER SR DONATIONS-SANTA ANA/VIETNAMESE | 1,268 |
| 43190 | SR DONATIONS-SANTA ANALYTET NAMESE SR DONATIONS-TUSTIN | 15,247 |
| 43200 | SR DONATIONS-105TIN SR DONATIONS-ABRAZAR | 2,715 |
| 43210 43220 | SR DONATIONS-ABRAZAN SR DONATIONS-YORBA LINDA | 29,315 |
| 43230 | SR DONATIONS-TORBA LINDA SR DONATIONS-N. SEAL BEACH | 12,491 |
| 43240 | SR DONATIONS-STANTON | 2,079 |
| 43250 | SR DONATIONS-WESTMINSTER | 14,974 |
| 43260 | SR DONATIONS-LOS ALAMITOS | 2,713 |
| 70200 | TOTAL SR DONATIONS | 326,051 |
| | | |
| | TRANSPORTATION DONATIONS | |
| 43600 | TRANS, DONANAHEIM | 340 |
| 43620 | TRANS. DONBUENA PARK | 2,015 |
| 43680 | TRANS, DONLA HABRA | 437 |
| 43700 | TRANS. DONORANGE | 2,058 |
| 43730 | TRANS. DONSTANTON | 324 |
| 43740 | TRANS. DONTUSTIN | 322 |
| 43750 | TRANS, DONWESTMINSER | 1,026 |
| | TOTAL TRANSPORTATION DONATIONS | 6,522 |
| | | |
| | HMBOUND DONATIONS | 34,430 |
| 44010 | HMBOUND DONATIONS-ANAHEIM HMBOUND DONATIONS-BREA | 3,506 |
| 44030 | HMBOUND DONATIONS-BREA HMBOUND DONATIONS-BUENA PARK | 2,056 |
| 44040 | HMBOUND DONATIONS-COSTA MESA | 9,310 |
| 44050 | HMBOUND DONATIONS-COSTA MILESA | 3,476 |
| 44060 44070 | HMBOUND DONATIONS-FULLERTON | 1,211 |
| 44080 | HMBOUND DONATIONS-GARDEN GROVE | 7,727 |
| 44090 | HMBOUND DONATIONS-HUNTINGTON BEACH | 28,647 |
| 44100 | HMBOUND DONATIONS-FOUNTAIN VALLEY | 8,354 |
| 44110 | HMBOUND DONATIONS-LA HABRA | 215 |
| 44120 | HMBOUND DONATIONS-ORANGE | 11,313 |
| 44140 | HMBOUND DONATIONS-LOS ALAMITOS | 1,053 |
| 44170 | HMBOUND DONATIONS-SANTA ANA | 16,577 |
| 44200 | HMBOUND DONATIONS-TUSTIN | 2,619 |
| 44230 | HMBOUND DONATIONS-SEAL BEACH | 15,643 |
| 44250 | HMBOUND DONATIONS-WESTMINSTER | 12,067 |
| 44260 | HMBOUND DONATIONS-STANTON | 3,208 |
| | TOTAL HMBOUND DONATIONS | 161,412 |
| | | |
| | OTHER DONATIONS (CM-B IN HOME | ma m 1 m |
| 45200 | SENIOR DONATIONS: BPDC | 50,248 |
| | | |

Community SeniorServ, Inc. FY 2019-2020 Proposed

| D | | _1 | - | - A |
|------|----|----|----|-----|
| - PN | 89 | 41 | 83 | ei |

| | Budget | CONSOLIDATED |
|--|---|---|
| 44400 44500 | SR DONATIONS: AREA1 (CM & B IN HOME) SR DONATION: AREA 2 (CM & B IN HOME) | BUDGET 2,933 2,626 |
| | TOTAL OTHER DONATIONS (CM-B IN | 55,807 |
| 48300 48400 | IN KIND IN-KIND MATCHING IN-KIND NON MATCHING TOTAL IN KIND | 931,666 50,182 981,848 |
| 47040 47150 47200 | COMMERCIAL KITCHEN MISC. FOOD SALES COOK CHILL PRODUCTION INCOME SOCIAL SERVICE MEALS REVENUE TOTAL COMMERCIAL KITCHEN | 3,252 633,933 1,838,655 2,475,840 |
| 41580 44310 44330 47470 47500 48200 48250 48450 48460 48470 48480 48600 49400 49800 | ABRAZAR DONATIONS FOR HOLIDAY GIFT-VOL SRV VOL-BACKGROUND CHECK TYROL INCOME NON TITLE III GENERAL FUNDS GRANTS/NON MATCH CASH TRANSFERRED IN UNRESTRICTED GRANTS GRANTS RECEIVED TEMPORARILY RESTR. RELEASED GRANTS UNRESTRICTED GRANT TRANSFERRED IN UNRESTRICTED GRANTS UNRESTRICTED OTO GRANT INTERCOMPANY RENTAL INVESTMENT INCOME (LOSS) TOTAL OTHER INCOME | 146,220 8,000 2,000 47,880 1,500 516,917 500 385,373 (687,087) 178,000 (500) 25,170 107,204 15,000 746,177 |
| | TOTAL REVENUE | 15,193,732 |
| | EXPENSES | |
| 61010 61020 61030 61040 61050 61060 61140 61210 61220 61230 61240 61260 61270 61280 61410 61420 61450 61460 | PAYROLL & BENEFITS PAYROLL-EXEC DIR PAYROLL-OUTREACH/SOCIAL SERV. DIR PAYROLL-PROGRAM MANAGER PAYROLL-ADMIN STAFF PAYROLL-ADMIN ASST PAYROLL-CASE MANAGER/WORKER PAYROLL-VOL. COR. PAYROLL-SITE STAFF PAYROLL-THERAPY PAYROLL-NURSING PAYROLL-CNA PAYROLL-SITE PROGRAM PAYROLL-SITE PROGRAM PAYROLL-ACIVITY PAYROLL-CIVITY PAYROLL-KITCHEN MGR PAYROLL-KITCHEN STAFF PAYROLL-MEAL PACKERS PAYROLL-DRIVERS | 391,298 278,160 620,781 537,160 31,897 353,986 108,526 414,533 46,766 209,352 157,626 169,715 77,988 64,741 39,280 182,572 360,709 37,512 184,879 |

Community SeniorServ, Inc. FY 2019-2020 Proposed Budget

| | Budget | CONSOLIDATED |
|----------------|--|-------------------------------|
| | | BUDGET |
| 61910 | PAYROLL TAXES: | 346,258 |
| 61920 | GROUP INSURANCE: | 481,672 |
| 61930 | WORKERS' COMP INS: | 338,084 |
| 61940 | FRINGE BENEFIT | 200,215 |
| | TOTAL PAYROLL & BENEFITS | 5,633,710 |
| | IN KIND EXPENSE | 020 200 |
| 62000 | IN-KIND NON MATCHING IN KIND | 932,366 49,089 |
| 62010 | | 981,455 |
| | TOTAL IN KIND EXPENSE | 561,400 |
| 00400 | CONTRACT LABOR | 129,079 |
| 63100 | CONTRACT TRANSPORTATION | 266,139 |
| 63110 63130 | CONTRACT-TRANSPORTATION CONTRACT-DRIVERS | 321,849 |
| 63135 | CONTRACT-DRIVERS-OT | 3,364 |
| 63140 | CONTRACT-KITCHEN STAFF | 10,149 |
| 63150 | CONTRACT-OTHER | 325,500 |
| 63160 | CONTRACT - RN | 15,398 |
| 63170 | CONTRACT - LVN | 6,000 |
| 63180 | CONTRACT - CNA | 46,406 |
| 63210 | CONTRACT-MEDICAL | 13,780 |
| 63230 | CONTRACT-PHYSICAL THERAPY | 29,309 |
| 63240 | CONTRACT-OCCU, THERAPY | 39,330 11,268 |
| 63250 | CONTRACT-LCSW CONTRACT-PHARM | 2,889 |
| 63270 63280 | CONTRACT-PHARM CONTRACT-DIETARY | 13,608 |
| 63300 | CONTRACT-NUTRITION EDUCATION | 10,895 |
| 63360 | CONTRACT: COOK CHILL | 70,270 |
| 63370 | CONTRACT: COOK | 6,096 |
| 63380 | CONTRACT: CUSTODIAN | 111,315 |
| 63400 | CONTRACT: TRAYLINE | 349,420 |
| 63405 | CONTRACT: TRAYLINE-OT | 1,275 |
| 63410 | CONTRACT: KITCHEN ADMIN | 37,902 |
| | TOTAL CONTRACT LABOR | 1,821,241 |
| | MEAL & SUPPLIES EXPENSE | |
| 64000 | RAW FOOD: | 2,542,894 |
| 64150 | D.O.E MEAL COSTS | 213,164 |
| 64200 | MEAL SUPPLIES KITCHEN SUPPLIES | 405,917 120,696 |
| 64300 64400 | PROGRAM SUPPLIES-VIP | 12,906 |
| 04400 | TOTAL MEAL & SUPPLIES EXPENSE | 3,295,577 |
| | | 500 € 5000 × 1. € × 5000 × 10 |
| GAAEO | OTHER DIRECT EXPENSE MEDICAL SUPPLIES | 35,651 |
| 64450 64500 | DIRECT SITE COSTS | 8,897 |
| 64600 | TRANSPORTATION-ABRAZAR/OCTA | 1,061,668 |
| 64700 | STAFF CONF/TRAINING/TRAVEL | 28,880 |
| 64720 | VEHICLE GASOLINE | 69,187 |
| 64750 | VEHICLE MAINT/REG | 60,549 |
| 64800 | STAFF TRAVEL | 43,323 |
| 64810 | STAFF TRAINING | 12,804 |
| | TOTAL OTHER DIRECT EXPENSE | 1,320,959 |
| | TOTAL DIRECT EXPENSES | 13,052,942 |

Community SeniorServ, Inc. FY 2019-2020 Proposed Budget

| | Budget | CONSOLIDATED BUDGET |
|---|--|---|
| 71000 71100 71200 71250 71300 71350 71400 71500 81000 | OCCUPANCY EXPENSE RENT OFFICE EXPENSES INSURANCE TECHNOLOGY BUILDING MAINT EQUIPMENT MAINTENANCE TELEPHONE UTILITIES MORTGAGE INTEREST EXP. TOTAL OCCUPANCY EXPENSE FUND RAISING EXPENSE | 151,145 115,807 145,618 134,421 94,716 34,674 104,044 142,940 54,059 |
| 72380 72400 72420 7243 | DIRECT MAIL COSTS OUTREACH EXPENSES NEWSLETTER COST | 130,000 17,432 25,000 159,000 331,432 |
| 72000 72020 72050 72150 72200 7221 72300 72310 72330 72340 72480 72600 74100 81150 9500 | EMPLOYMENT EXPENSES EMPLOYEE SUPPORT-GENERAL DUES/SUBS HOLIDAY GIFT VOLUNTEER BACKGROUND CHECK VOLUNTEER APPRECIATION ENTERTAINMENT TRUSTEE FEES TAXES & LICENSES BANK CHARGES STRATEGIC PLANNING DEPRECIATION EXPENSE-TITLE III/COMME | 56,739 14,758 2,500 50,000 55,152 36,321 10,546 10,000 1,500 3,868 1,300 21,260 11,451 23,600 116,732 264,565 |
| | TOTAL INDIRECT EXPENSES | 1,990,148 |
| | TOTAL EXPENSES | 15,043,090 150,642 |
| | NET INCOME (LOSS) | 150,642 |

2019 S.L. Gimbel Final Evaluation Report

Q1: Name of your organization. Community SeniorServ dba SeniorServ

Q2: Grant # 20180986

Q3: Grant Period January 1, 2019 through September 30, 2019

Q4: Location of your organization: Our office is located in the City Anaheim in the State California; however, we serve 19 cities throughout central and north Orange County in addition to Anaheim. Those cities are: Brea; Buena Park; Costa Mesa; Cypress; Fountain Valley; Fullerton; Garden Grove; Huntington Beach; La Habra; Los Alamitos; Midway City; Seal Beach; Orange; Placentia; Santa Ana; Stanton; Tustin; Westminster; and Yorba Linda.

Q5: Name and Title of person completing evaluation. Darla Olson, VP Advancement

Q6: Phone Number: 714-229-3362

Q7: Email address. dolson@seniorserv.org

Q8: Total number of clients served through this grant funding: 10,296 unduplicated seniors

Q9: Describe the project's key outcomes and results based on your goals and objectives: The primary goal of our Meals on Wheels program is to erase hunger and isolation for at-risk older adults age 60+, who are homebound and can no longer shop or cook for themselves. The programs following key goals and objectives were set for the period of January 1, 2019 through September 30, 2019: Ensure that 450 friendly volunteer drivers deliver three meals each weekday totaling 432,162 nutritious meals to a minimum of 1,000 homebound at-risk older adults residing in 20 cities throughout Orange County. During the grant period, SeniorServ's cohort of 450 friendly volunteer drivers delivered 477,344 nutritious meals to 1,214 homebound at-risk older adults thereby, erasing their hunger and isolation. In addition to the meals, our homebound at-risk older adult clients received 5,598 hours of case management services connecting them to supportive community services to improve their overall health and well-being.

Q10: Please describe any challenges/obstacles the organization encountered (if any) in attaining stated goals & Objectives.

During the grant period, the Senior Director of our Social Services Department left the organization. The Senior Director of Social Services is responsible for the oversight and administration for the Senior Nutrition Program, which includes Meals on Wheels. It took several months to find a replacement, which was challenging for the department's coverage and operations.

Q11: How did you overcome and/or address the challenges and obstacles? SeniorServ's management team help with coverage and stepped in when needed. Further, the job description was re-written to align with the strategic goals and objectives of the department and organization and department as a whole. Delena Gutierrez was hired as SeniorServ's Executive Director of the Social Services department on July 15, 2019. Delena brings 10 years of experience as an Executive Director of Senior Living Communities. She holds a Bachelor of Arts Degree in Psychology and is a licensed California Residential Care for the Elderly Administrator, which is a license issued by the California Department of Social Services.

Q12: Describe any unintended positive outcomes as a result of the efforts supported by this grant.

The unintended positive outcome as a result of the efforts supported by this grant was to enable us to leverage S.L. Gimbel's funding to secure new funding sources for this program. It is critical to obtain new funding sources in the face of many local funders deciding stop funding the safety net and/or seniors services. With this grant and new funding sources, we were able to meet the needs of the most at-risk seniors in our community.

Q13: Briefly describe the impact this grant has had on your organization and the community served. The \$15,000 grant from the S.L. Gimbel Foundation helped us to erase hunger and isolation for 1,214 low-income older adults by providing nutritious raw food that our kitchen staff used to prepare nutritious meals that were delivered by friendly volunteer drivers to our homebound clients.

Q14: Please provide a brief narrative on how the funds were used to fulfill grant objectives.

The \$15,000 received from the S.L. Gimbel Foundation was used to purchase raw food including \$5,866 to purchase beef, \$3,872 to purchase chicken, \$607.50 to purchase spinach, \$654.62 to purchase fruit and \$3,999.88 to purchase milk for our kitchen staff to use in preparing 9,740 meals to be delivered to our at-risk older adult clients. Attached are receipts.

Q15: Please relate a success story.

Emily's Growing Family Story

92 year-old Emily was once a single mother struggling to raise eleven children while starting her own florist business. The children helped Emily build the business, each doing their part to help support their family. Now, with 24 grandchildren and 38 great grandchildren, Emily is especially proud to see the long years of struggle produce an even larger family. Years of independence has kept her happy, healthy, and involved.

Two years ago, however, Emily's independence was at risk when, she experienced the first of a series of health challenges. Suddenly she was unable to shop or prepare meals for herself and Leon, her 94 yea-old partner. "It's overwherlming. I never needed help before," said Emily.

The pair are now receiving SeniorServ's Meals on Wheels and are able to continue to live independently in the Seal Beach home they love. Emily is a member of SeniorServ's growing "family" and we like think of ourselves as a supportive extension of hers. Emily loves the support and the team of volunteers who deliver her meals. She said, "The people who come are the best, nicest, most generous people I've known in my life!"

Thank you to S.L. Gimbel for being a part of SeniorServ and Emily's growing family!

Questions 16-24 are options questions and relate to demographic information on clients served. This helps us provide a broader picture of your organization and populations being served.

Q16 -17: Optional space to relate additional success stories

Adeline's Story

Adeline is thrilled to be a client of SeniorServ. Prior to receiving Meals on Wheels, Adeline's diet was limited because her poor eyesight prevented her from cooking. Now, with SeniorServ, Adeline looks forward to eating different entrees each day of the week. She said, "The meals taste great and I'm getting great nutrition!" Adeline finds the microwaveable meal packaging another benefit of the program. "With Meals on Wheels there aren't any dirty dishes in the sink...and I hate dirty dishes!" she said with a chuckle.

Adeline enjoys sharing her insights and positive outlook with other older adults. "I know there are other people out there who are alone, and I want to help them," said Adeline. "I want older adults my age to know what all is available to them, so I have conversations wherever I go to tell about all the resources [like SeniorServ] that are available." Adeline's ride time on ACCESS and her visits to the Braille Institute are both prime opportunities to share her knowledge and inspire others with her positive attitude. "You have to be positive to be healthy. If you give up on yourself, you're on your way out," she said.

Ron Living With Gratitude - Story

In his younger years, 68 year-old Ron lived in three foster homes where he taught himself to play baseball by practicing with a stick and rocks. He tells of how he hid a radio under his pillow at night so he could listen to Dodger games while praying that someday he would play professional ball.

Then, miraculously, Ron was drafted out of high school by the Minnesota Twins. He's grateful for the 12 years he spent "living his dream," playing first and third base in the minors, including the Angels, and in the Mexican league.

Tragically, in later years Ron developed neuropathy, a condition that affects sensation in his extremities and intermittently makes it difficult to feel his hands and feet. Ron is single, without children. "I don't know what I would do without the meals," Ron said. "Not being mobile, it would be like I was living on a deserted island, waiting for a coconut to fall on me," he chuckled.

Although his condition is painful and severely limits his ability to grip objects and even walk at times, Ron is filled with gratitude. "Living on a fixed income makes it tough. With no way to get around, SeniorServ and those that fund them make a really big difference in my life."

Q18: Which category best describes the organization. Please, choose only one:

Basic Needs Support

Q19: What is your organizations primary Program Area of Interest?

Health and Human Services

Q20: Approximate percentage of clients served through grant in each ethnic group category. Total must equal 100%.

African American - 2%

Asian/Pacific Islander - 18%

Caucasian - 58%

Hispanic/Latino – 21%

All Ethnicities total - 100%

Other - n/a

Unknown - n/a

Q21: Approximate percentage of clients served from grant funds in each age category.

Senior Citizens - 100%

Q22: Approximate percentage of clients served with disabilities from grant funds.

We do not track this information about our clients.

Q23: Approximate percentage of clients served in Economic Group

At/Below Poverty level – 70% are below Federal Poverty Level and 100% are below the Elder Economic Index created by UCLA for Orange County and other cities in California.

2018 S.L. Gimbel Foundation Fund Holiday Grant Application

III. Project Budget

| Line Item | Line Item Description | Requested Amount | |
|------------|---|---------------------|--|
| Protein | 1,400 lbs. of beef @ \$4.19 a pound | \$5,866 | |
| Protein | 800 lbs. of chicken @ \$4.84 a pound | \$3,872 | |
| Dairy | 21,052 ½ pint cartons of milk @ .19 cents ea. | \$3,999.88 | |
| Vegetables | 30 cases spinach @ \$20.25 a case | \$607.50 | |
| Fruit | 18 cases of apricots @ \$36.37 a case | \$654.62 | |
| TOTAL: | | | |
| | | \$15,000 | |

IV. Administrative Expenses Percentage

This section calculates how much the organization spent for general management, overhead, indirect items as a percentage of the organization's total expenses. The figures are based on your most current 990 form that you submitted, Part IX Statement of Functional Expenses.

| Management & general expenses (Column C only) | /Total expenses (Column A) | = Administrative Percentage | |
|---|----------------------------|--------------------------------|--|
| \$750,098 | \$11,711,293 | \$6.40% | |

Fronteras Food Group

Invoice



rafael@fronterasfg.com www.fronterasfg.com

BILL TO

Community Seniorserv, Inc. 1200 N Knollwood Cir Anaheim, CA 928011309 USA SHIP TO

Community Seniorserv, Inc. 1200 N Knollwood Cir Anaheim, CA 928011309 USA

INVOICE #

DATE

TOTAL DUE

DUE DATE

TERMS

ENCLOSED

3338CSS

07/03/2019

\$8,736.87

07/17/2019

14 days

SHIP YIA

Dependable transport

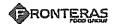
P.O. NUMBER

82456CO

| ACTIVITY | QTY | RATE | AMOUNT |
|--|-------------|------|----------|
| FINA LabetFINA-8450 Braised Beef Cubed PACKED 4/5# FROZEN FINA LABEL 61c | 1,301.20 | 4.55 | 5,920.46 |
| FINA Label:FINA-6588 Braised Pulled Pork PACKED 4/5# FROZEN FINA LABEL 32c | 662.60 | 2.79 | 1,848.65 |
| FINA Label: 1967 Chicken Breast Cooked 4/5# FINA LABEL FROZEN 15c | 337.20 | 2.87 | 967.76 |
| Remit to: | BALANCE DUE | | 8,736.87 |

Fronteras Food Group 700 Country Rose Court Corona, CA 92882

Fronteras Food Group Inyoice



rafael@fronterastg.com www.fronterastg.com

BILL TO

Community Seniorserv, Inc. 1200 N Knollwood Cir Anaheim, CA 928011309 USA SHIP TO

Community Seniorsery, Inc. 1200 N Knollwood Cir

Anaheim, CA 928011309 USA

| INVOICE# 3375CSS | DATE 08/05/2019 | TOTAL DUE \$17,409.41 | DUE DATE 08/12/2019 | TERMS 7 days | ENCLOSED |
|--|--------------------|--------------------------|------------------------|-----------------|-------------|
| P.O. NUMBER 82456 | | | | | |
| ACTIVITY | | | QTY | RATE | AMOUNT |
| FINA Label:FINA-846 | | OZEN FINA LABEL 41c | 883.50 | 4.55 | 4,019.93 |
| FINA Label 1967 Chicken Breast Cook | | | 1,093.40 | 2.87 | 3,138.06 |
| FINA Label:FINA-651 | _ | ZEN FINA LABEL 18c | 370.90 | 2.79 | 1,034.81 |
| FINA Label:655 Fully Cooked Season REFRIGERATED 4/ | ned Braised Pork D | | 341.40 | 2.65 | 904.71 |
| FINA Label:FINA-20: Fully Cooked Ground FINA LABEL 57c | | ACKED 4/5# FROZEN | 1,214.50 | 3.69 | 4,481.51 |
| FINA Label:FINA-19 Cooked Shredded C LABEL 66c | | KED 4/5# FROZEN FINA | 1,372.90 | 2.79 | 3,830.39 |
| Remit to: | | | BALANCE DUE | | \$17,409.41 |

Fronteras Food Group 700 Country Rose Court Corona, CA 92882



NEWPORT FARMS, INC. 105 PEARL STREET CORONA, CA 92879

PHONE: (951) 739-0841 - FAX: (951) 739-0935



Page 1 of 1

Community SeniorServ 200 N. KNOLLWOOD CIRCLE INAHEIM, CA 92801 COMMUNITY BENIORBERV 1200 N. KNOLLWOOD CIRCLE ANAHEIM, CA 92001 09/26/19 979428 1415

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| | | No. of | | | | Will be the second | Company (CAMPA) | |
| 100185 | 30C8 | / 30 | CS | 70/40 | 7 4 | JUICE-ORANGE-FRZ-CARTON-70/ | 10.9800 | 329, 46 |
| 100195 | 30CB | | C8 | 70/40 | z. | JUICE-O. J. /PINEAPL-FZN-CART | 13.0200 | 390.61 |
| 194115 | 108 | -1 | | 20# | L | STEW MIXED VEGETABLES-FRZ-2 | 21.0800 | 21. OE |
| 194350 | 1205 | 12 | | 20# | 4 | BROCCOLI CUTS-FRZ-20# | 15.6500 | 187. 8(|
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| 194415 | 1208 | 12 | CS | 20# | ~ | ORIENTAL BLEND 20# | 21.3000 | 255. 61 |
| 227732 | 905 | 9 | CB | 30/1. | 9oz | MUFFIN-CORN-MINI-90/1.9oz DAVE'S W6300 | 26. 7000 | 240.34 |
| 243090 | 3568 | _35 | СБ | 10.62 | 5# J | CHICKEN-NUGBETS-10,620 FF 96185 | 28.6500 | 1982, 7 |
| 299073 | 80EA , | , 80 | EA | 10/18 | 56K 7 | | 2.6100 | 208 . 84 |
| 400175 | 300EA | -300 | EA | 2402. | - | BREAD-100% WHOLE WHEAT-BAND | 1.3500 | 405.04 |
| 443040 | 11760EA | 11769 | F | 1/2pt | | MILK-EXTRA LIGHT 1%-1/2pt. | 0.2200 | 2587. 26 |
| 460155 | 3508 | /35 | | 48/40 | | YOBURT-PEACH-48/4oz | 14.4600 | 504. 04 |
| 610240 | 208 | 2 2 | | 4/35 | | CEREAL-TOASTED OATS-4/3502 | 15.8800 | 31.76 |
| 630030 | 6CS | 6 | | 6/#10 | | APPLEBAUCE-UNSWEETENED-CANN | 30.9400 | 185.64 |
| 630191 | 608 | 5 | CS | | | PEACHES-DICED-JP-CANNED-010 | 40.6100 | 243.6(|
| | | | | | - | AMBROSIA | | |
| 630210 | 608 | _6 | cs | 5/#10 | ð | PEACHES-SLICED-JP-CANNED-#1 | 44.5000 | 267. 01 |
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DELINQUENT ACCOUNTS WILL BE CHARGED 1.5% PER MONTH PLUS REASONABLE COLLECTION AND ATTORNEY BEES.

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