



The Community Foundation  
Serving Riverside and San Bernardino Counties

## S.L. Gimbel Foundation Fund Grant Evaluation Form

**Grant Period:**

**January 1, 2014 through March 1<sup>st</sup>, 2015**

Organization: Burlington Transitional Living Center, Inc.

Contact Name: Cristen Chaffee

Title: Executive Director

Phone Number: 262-767-1478

Grant Period: 1/2014 through 3/2015

Award Amount: \$17,500

Grant Number: 20130960

### **Describe the project's key outcomes and results based on your goals and objectives.**

The project goal was to be able to provide the necessary assistance that will inhibit barriers to the individual's success and have a positive outcome on their work to become independent. Individuals may come to the shelter with lack of clothing, transportation, education, medications, and basic necessities. The grant served individuals who were currently sheltered at TLC. In 2013 66 people were sheltered; however, in 2014 115 individuals resided at the shelter. Each of the individuals entering shelter brought with them a vast array of needs and barriers that had to be addressed in order for the person to become self-sufficient. These needs ranged anywhere from payment of past fines, obtaining a current driver's license, medications for mental health stability or medial issues, clothing for a job or interview, fees associated with court costs, school supplies, clothing, enrollment of children in after school activities, maintenance on a vehicle, assistive devices, and any personal items that were important to maintaining quality of life.

Key objectives were to combat causes of poverty, increase income and education, eliminate barriers, and evaluate support given and the effects on their situation. With a lack of resources for funds to assist with many of the unmet needs, the funding was used to cover costs that would have otherwise continued to be a barrier for the individual.

### **2014 Highlights/Achievements**

115 individuals were shelter at TLC (66 in 2013)

72 women, 7 men, and 31 children

5698 total nights of stay (4418 in 2013)

35 clients were employed/ or found employment

80% of shelter clients did not return to another shelter after completing TLC program

100% of Morrow House clients did not return to another shelter after completing TLC program

354 Number of Referrals

4 received copies of birth certificates

2 received new driver's license

1 received passport/ID

1 received copy of divorce decree

5 were assisted with court fines

1 received an AODA assessment

1 received new wheel chair

2 were assisted with day care costs

1 child attended a summer enrichment program through the local school district  
 Shelter clients were able to attend local movies and carnivals.  
 Shelter clients were able to attend Easter brunch, and receive Christmas presents  
 Shelter clients had a Super Bowl celebration  
 1 child attending a school field trip  
 1 client received assistance to return to hometown in Nevada  
 1 client received assistance to return to hometown of South Dakota  
 1 client received bus passes to get to work in City of Racine  
 3 clients received assistance to have vehicles repaired- this allowed them to continue to go to work  
 1 received a bike to get to work  
 4 received work clothing, shoes  
 13 individuals were assisted with temporary housing, clothing, medications, transportation, storage, laundry facilities due to local apartment fire  
 5 infants were assisted with diapers and formulas  
 3 clients were assisted with moving fees  
 2 received assistance with car insurance  
 2 received assistance with electric bill  
 4 received assistance with cell phone bills  
 1 received assistance with immigration documents and lawyer fees  
 2 children received babysitting services  
 8 received haircuts  
 All clients received assistance with costs of prescriptions  
 Clients were assisted with medical co-pays if they had no insurance

**What were the challenges and obstacles you encountered (if any) in attaining your goals & objectives?**

TLC serves the homeless population for Western Racine County. The following data was collected during shelter stays in 2014. This data shows the population served at TLC varies in demographics, behavioral and physical challenges, and needs. The number is based on the individuals that were sheltered at TLC in 2014.

41 Domestic Violence Victims (currently or at some point in their life)  
 46 Mental Health Diagnoses  
 39 Alcohol or Other Drug Abuse  
 28 Sexually Abused (some point in life)  
 18 Physical Disabilities  
 16 On a CHIPS order or Probation  
 6 Pregnant  
 2 English as Second Language

Every year these demographics change, and case managers must have the ability to be able to seek out appropriate services and adjust TLC programming to meet the individual's needs.

When the grant was first proposed, the amount of funding requested and the five categories presented were based on 2012 demographics. As we have seen throughout this grant cycle, the demographics of 2014 were very different. For example, we had more individuals who had health care coverage, therefore, lessening the burden on TLC to assist with co-pays. However, the clients served relied more on assistance with groceries, personal care items, medications, and assistance with repairing their vehicles and personal bills.

Also, an unforeseen tragedy took place in April of 2014 when a local store that had been in operation since 1929, set off a 5 alarm fire. Over 30 local residents living in the adjacent apartments were evacuated. Transitional Living Center took the initiative to help those that were displaced. 13 individuals received temporary housing, clothing, medications, transportation, and assistance with laundry, and storage units for their belongings during the time of the repairs.

With the unexpected fire, unforeseen changes in the demographics of the clients served, current economic situation, changes in federal healthcare laws, personal expenses and client bills were categories that ended up being over extended to meet the client's needs.

**How did you overcome and/or address the challenges and obstacles? What were the lessons learned?**

Staff assessed the barriers presented and made a determination on how the financial assistance would affect their goal of self-sufficiency and ability to maintain good quality of life.

It was learned that it can be difficult to forecast individual's needs for a specific time in the future. We saw, however, that the positive effect the assistance had on each individual's goals far outweighed the uncertainty of the outcome of the expenses in each category.

**Describe any unintended positive outcomes as a result of the efforts supported by this grant.**

A 57 year old woman came to TLC needing shelter. She was currently on SSI and had some significant physical disabilities. She was diagnosed with cancer and battled years of depression and alcoholism. She lacked family support, as her only child and ex-husband had been passed for several years. While in the program, she developed a positive relationship with staff and was able to receive services and referrals needed to help her gain back her independence. Staff assisted with medications, doctor appointments, finding her an apartment, move out costs, purchasing the necessary items for her apartment, and making sure resources were in place for support. Unfortunately, a week after leaving the TLC shelter she passed away from natural causes.

TLC felt it was important to make sure the client had a proper service and burial. A local church and funeral home assisted with some of the financial expenses of having a memorial service for her. Family members were able to come and pay their respects, and to learn of the accomplishments she made while in the shelter program.

This commitment made by the funeral home and church was unexpected but much appreciated. It gave everyone a sense of closure and allowed the woman to have the dignity she deserved in her final moments.

**Describe the overall effect this grant has had on your organization.**

During the program we see many clients' motivation for positive change take place each step of the process. Staff encourages individuals to recognize a problem behavior. Outcomes desired are that they recognize positive change to be in their best interest, to feel competent about the change, to develop a plan for change, to begin taking action, and to continue using strategies that discourage a return to the negative behaviors. When this motivation for change takes place, individual's self-esteem is heightened, their daily productivity rate is increased, depression lessens, and they begin developing more positive relationships and connections with others. These are all things necessary to be able to live independently and integrate themselves back into the community to live a more productive life.

Clients who received the financial assistance through the grant were appreciative and understand the impact this assistance had on their outcomes. They realize by making fine payments, paying for mental health medications, repairing vehicles used for work, barriers were being broken down, allowing them to continue to move forward in the program. This assistance also reinforces that others take interest in their well-being and see the necessary steps needed to gain independence.

**Tell us a few success stories that made an impact on your organization and/or community as a result of this grant**

In June of 2014, a married couple came to TLC needing services. He was a 68 year old Cuban immigrant, showing signs of dementia and schizophrenia and the wife, 50 years old, was wheel chair bound; suffering from polio, scoliosis, and kidney issues. Neither of the individuals spoke English, however, are

longtime residents of Burlington. Their 19 year old daughter had recently graduated from Burlington High School. The following is services TLC case managers were able to get provided for them while in the program.

Food Share

Health insurance for husband

Helping Hands assistance through Aurora for wife

Translation services through TLC volunteers and Catholic Charities

Psychiatric treatment/ corrected medications through Aurora for husband

Mammogram for wife

Paid medical co-pays for wife

Paid for medications for both wife and husband

TLC purchased new wheel chair for wife

TLC installed a wheelchair ramp at Morrow House, to make it easier for wife to get in and out of home.

Case Managers worked with National Immigration Justice Center (in Chicago) to help husband gain legal status in the United States. This was a long process; however, he was awarded his 1-94 status in January of 2015.

Set up in home visits through Home Helpers (to assist with daily living skills and household chores), as the physical and emotional care that the husband needed was becoming difficult for the wife. Also, the daily care the wife needed, due to her disability, was something that could no longer be provided for by the husband.

The couple recently was accepted into the Rapid Re-housing program. Case managers found them an apartment in Burlington, and they were moved in on Feb. 16th, 2015. TLC assisted with the move, providing furniture, and household essentials. Case managers will continue to work with the couple to facilitate future services needed, such as; setting up a payee through Society's Assets, increase in home assistance, and working towards obtaining insurance for the female.

Provide a financial report on the use of your grant funds (expenditures).

Financial Report attached

- ❖ Please send copies of publicity and other promotional materials.
- ❖ All variances or time extensions must be approved by The Community Foundation's Grant Committee. Please contact us at 951-684-4194, ext. 114 immediately if a variance or extension becomes necessary.

**Please return the completed form to:**

Celia Cudiamat, Executive Vice President of Grants & Programs

3700 Sixth St., Suite 200, Riverside, CA 92501 or fax to 951-684-1911

Or email to: [ccudiamat@thecommunityfoundation.net](mailto:ccudiamat@thecommunityfoundation.net)

Gimbel Grant- Breakdown of Expenses

January 1, 2014 through March 1, 2015

Category	Budgeted Amount	Spent	Difference
Personal	\$4900	\$5313.42	\$-415.42
Childcare	\$2625	\$2438.84	\$186.16
Legal	\$2625	\$945.70	\$1679.30
Medical	\$3850	\$3248.83	\$601.17
Client Bills	\$3500	\$5688.20	\$-2188.20
<b>Total</b>	<b>\$17500</b>	<b>\$17634.99</b>	<b>\$-134.99</b>

**Personal- This following were obtained through this category.**

Diapers

Groceries

Formula

Laundry services

Haircuts

Personal Hygiene Items

**Medical- This following were obtained through this category.**

Prescriptions

Ambulance services

Medical co-pays

Alcohol and Drug Assessments

Over- the- counter medications

Assistive devices (wheel chair and show inserts)

**Legal- The following were obtained through this category.**

Driver's License

Past Traffic Fines

Child Support Payments

State Public Defender Fees

Birth Certificates

Probation/Supervision Fees

Passport/Photo ID

Divorce Decree

**Education, Childcare, Cultural- The following were obtained through this category.**

IPad (for child residing at shelter)	Babysitting Services
Birthday activity for child- bowling with family	Movie Passes
Super Bowl Celebration	School clothes
Day Care Expenses	Bowling activity (all shelter clients)
Work hours for completing mass mailing	Easter Brunch Celebration/Baskets
Summer Enrichment program for child	Christmas Presents
July 4 <sup>th</sup> shelter celebration	Entrance to chocolate Fest (carnival)
Bus Passes	

**Client Bills- The following were obtained through this category.**

Cell Phone	Relocation Fees (Greyhound bus)
Cell Phone Bills	Car Insurance
Car Maintenance/ Car Parts	Moving costs (truck and labor)
Storage Unit Fees	Vehicle Impound/Towing Service
Relocation Fees (due to extensive fire in local apartment)	Bike Repairs