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Q1 Name of your organization.

LA Family Housing

Q2 Grant #

20160483

Q3 Grant Period

August 1, 2016 to July 31, 2017

Q4 Location of your organization

City	North Hollywood
State	CA

Q5 Name and Title of person completing evaluation.

Graham Gilmore, Grants Coordinator

Q6 Phone Number:

(818) 255-2614

Q7 Email address.

GGilmore@lafh.org

Page 2: Key Outcomes and Results

Q8 Total number of clients served through this grant funding:

5,553

Q9 Describe the project's key outcomes and results based on the goals and objectives. Use the following format: State the Goal: State Objective 1: Describe the Activities, Results and Outcomes for Objective 1: State Objective 2 (if applicable): Describe the Activities, Results and Outcomes for Objective 2: State Objective 3 (if applicable): Describe the Activities, Results and Outcomes for Objective 3:

State the Goal: To support Housing Location and Stability for LAFH Program Participants who are homeless and in the process of securing permanent housing.

State Objective 1: Place approximately 250 families into permanent housing.

Describe the Activities, Results, and Outcomes for Objective 1: LA Family Housing serves as the central access point for all families seeking homeless services—through 211, agency referrals, or other avenues—in the region encompassing San Fernando Valley, Santa Clarita Valley, Glendale, and Burbank. Over the course of the grant period, LAFH connected with an exceptional 1,851 families struggling with homelessness. LAFH staff worked with each family to develop Individualized Housing Plans (IHP's), wherein they set goals for housing and stability. Given L.A. County's extreme housing scarcity, the LAFH Housing Location team worked diligently to locate and secure affordable apartments in the region for our program participants. Despite a 2.7% housing vacancy rate and rising rents, LAFH successfully moved 229 families into permanent housing.

State Objective 2: 90 percent of families placed into permanent housing will retain it.

Describe the Activities, Results and Outcomes for Objective 2: After a family moves into a permanent home, LAFH continues to support them by providing Housing Stabilization services. Housing Stabilization includes regular in-home visits and phone check-ins, ongoing connection to supportive services and community resources, landlord mediation and communication, and eviction prevention. By providing this intensive support, LAFH ensured that more than 90 percent of the families placed into housing in the previous year retained it.

State Objective 3: 100 percent of families will be connected to on-site services at LAFH, such as physical and mental health services, employment training and assistance, afterschool tutoring, and monthly Family Days.

Describe the Activities, Results, and Outcomes for Objective 3: LAFH staff is focused on lifting the barriers for a family to access services, such as lack of transportation and limited knowledge of community resources, so that clients are best positioned for success. Upon enrollment into an LAFH program, each family receives a thorough needs assessment from Intake staff. This assessment determines the most suitable housing intervention for the family, as well as their supportive service needs to overcome their unique challenges to housing stability. In order to provide immediate safety and stability for families as they work with LAFH toward permanent housing, interim housing interventions (Crisis Housing and Bridge Housing) were provided to 262 families during the grant period.

Through direct employment connections and benefits enrollment support, LAFH assisted 582 families to increase their income during the grant period. LAFH also leverages the services of our coordinated network of partner agencies to provide 100% of families with physical and mental health care, domestic violence recovery treatment, substance abuse recovery treatment, education services for children (our Family Solutions Center features an on-site representative from LAUSD to assist with school enrollment and transportation), and more. Additionally, families served by LAFH participate in Family Days: enriching, educational, and fun events. During the grant period, Family Days included our fall Harvest Festival, monthly collective birthday parties, field trips to the Natural History Museum, L.A. Zoo, Aquarium of the Pacific, and more.

Q10 Please describe any challenges/obstacles the organization encountered (if any) in attaining goals & objectives.

As referenced above, L.A. County is in the midst of a major housing shortage. Rising rental costs that exceed stagnant wages, coupled with a slow rate of affordable housing development, have contributed to our region's homeless crisis. The region's historically-low housing vacancy rate of 2.7% has been the primary challenge faced by LAFH staff in our mission to assist our program participants into permanent homes.

Q11 How did you overcome and/or address the challenges and obstacles?

To overcome the challenge of housing scarcity, LAFH has refined our Housing Location strategy. Through this strategy, staff continuously searches listings and databases for available, affordable units. Staff also proactively network with landlords in the community to engage them in renting to our program participants. This strategy has been crucial in continuing to assist our program participants into affordable housing, despite the obstacle of housing shortage.

Another strategy to ensure sufficient permanent housing is the prioritization of appropriate families for shared housing. The creation of shared housing arrangements not only maximizes the benefit of permanent housing stock in the region, but also provides tenant families with lower rent costs and, thus, greater stability. As families gain greater stability and income over time, they can eventually transition into their own permanent homes.

Q12 Describe any unintended positive outcomes as a result of the efforts supported by this grant.

By supporting the LAFH Community Engagement team, this grant contributed to an increase in volunteer and donor support that was the result of community outreach and cultivation through speaking engagements and LAFH presence at community events. In this way, support from the S.L. Gimbel Foundation was leveraged for an even greater impact, and contributed to both programmatic, direct service goals and organizational development goals.

Q13 Briefly describe the impact this grant has had on the organization and community served.

Ongoing support from the S.L. Gimbel Foundation has continued to strengthen LA Family Housing's ability to serve homeless families, and our partnership is greatly valued. In particular, the contribution from the S.L. Gimbel Foundation has enabled LAFH to build upon our Community Engagement efforts, which grow our volunteer base, partner agency network, and pool of community resources to leverage for the benefit of our program participants. Creating greater interconnectivity among the individuals, organizations, and institutions that comprise our community ensures a more coordinated, effective system and "safety net" to support those who are in need. Greater communication and interconnectedness fosters a unified, focused sense of purpose throughout the community that will be essential to ending the persistent crisis of homelessness.

Q14 Please provide a budget expenditure report of the approved line items. Include a brief narrative on how the funds were used to fulfill grant objectives.

A general ledger outlining the use of funds is provided in the supplemental materials. Funds supported LAFH's Director of Community Engagement, Volunteer & Donations Manager, and Director of Bridge Housing, each of which provide direct services to families to assist them on the path to permanent housing, improved physical and psychological health, and overall well-being. The Community Engagement team builds community relationships and cultivates volunteers to ensure community support of events and activities for families, such as Family Days. The team also coordinates all in-kind and material donations to LAFH, including food, clothing, hygiene products, furniture, toys, and more, which are of great assistance to families who are rebuilding their lives. The Director of Bridge Housing oversees the provision of interim housing for families, an often essential intervention which provides the necessary safety and stability needed to work with LAFH staff to achieve long-term housing goals.

Page 4: Success Stories

Q15 Please relate a success story:

Please see "Hector's Story: Unexpected Help," in the LAFH Winter 2017 Newsletter, attached in the supplemental materials.

Q16 Please relate a success story here:

Respondent skipped this question

Q17 Please relate a success story here:

Respondent skipped this question

Page 5: Organizational Information

Q18 Which category best describes the organization.
Please choose only one.

**Service
Organization**

Q19 What is the organization's primary program area of interest?

Homeless

Q20 Percentage of clients served through grant in each ethnic group category. Total must equal 100%

African American	32
Asian/Pacific Islander	2
Caucasian	11
Native American	1
Hispanic Latino	30
All Ethnicities	4
Other	0
Unknown	20

Q21 Approximate percentage of clients served from grant funds in each age category.

Respondent skipped this question

S.L. Gimbel Foundation Fund

Q22 Approximate percentage of clients served with disabilities from grant funds.	Physically Disabled	14
	Mentally/Emotionally Disabled	30

Q23 Approximate percentage of clients served in each economic group.	At/Below Poverty Level	100
	Homeless/Indigent	100

Q24 Approximate percentage of clients served from grant funds in each population category.	Single Adults	30
	Families	70
	Single Parent Families	50
	Homeless/Indigent	100
