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COMPLETE

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Page 1

Q1 Name of your organization.

Friendship Shelter

Q2 Grant #

20150523

Q3 Grant Period

August 1, 2015 - July 31, 2016

Q4 Location of your organization

City	Laguna Beach
State	CA

Q5 Name and Title of person completing evaluation.

Dawn Price, Executive Director

Q6 Phone Number:

9494946928

Q7 Email address.

dprice@friendshipshelter.org

Page 2: Key Outcomes and Results

Q8 Total number of clients served through this grant funding:

643 (most clients are seen for a single night)

Q9 Describe the project's key outcomes and results based on the goals and objectives. Use the following format: State the Goal: State Objective 1: Describe the Activities, Results and Outcomes for Objective 1: State Objective 2 (if applicable): Describe the Activities, Results and Outcomes for Objective 2: State Objective 3 (if applicable): Describe the Activities, Results and Outcomes for Objective 3:

Objective I: Provide emergency shelter & supportive services nightly.

Status: Achieved. The ASL emergency shelter at the Friendship Shelter Residential Shelter (Self Sufficiency Program) operated 365 nights a year, provides bedding, three meals daily, access to hygiene services, laundry and case management.

Objective II: Help clients resolve or ameliorate mental and physical health problems to make it possible for them to live more self-sufficient lives.

Status: Achieved and ongoing. Each client had access to health & psychiatric assessments, referrals for treatment, assistance with co-pays, monitoring of medications, and therapeutic counseling.

Objective III: Ensure that all clients are able to resolve legal and financial challenges and personal issues that limit their capacity for self-sufficiency.

Status: Achieved and ongoing. We provided on-site legal and financial counseling to resolve credit issues and judicial histories, a substance abuse recovery support program, and life-skills workshops, including but not limited to anger management, relationship skills and parenting.

The ultimate goal of the project is to end the homelessness of the clients we see. During the period, 68 people were assessed for permanent supportive housing, including administration of the Vulnerability Index assessment tool and documentation of their disability by a licensed clinician. 60 of these have been placed in permanent housing and an additional 8 are on the county's list to receive housing.

Q10 Please describe any challenges/obstacles the organization encountered (if any) in attaining goals & objectives.

In addition to the ongoing challenges of providing safe, compassionate and effective shelter programs for our homeless clients, sourcing apartments for housing is a major hurdle. Southern Orange County's housing costs are prohibitively high and do not match with government reimbursement rates based on HUD's "fair market rent (FMR)." For example, the FMR for a one-bedroom apartment in Orange County is just over \$1300. Most of the apartments we are able to find are in the \$1425-\$1450 range.

Q11 How did you overcome and/or address the challenges and obstacles?

We raise private funds to make up the difference as a short-term solution. Longer term, we are working with a like-minded non-profit housing provider to identify, and purchase apartment buildings that will be owned by the housing provider and leased to Friendship Shelter.

Q12 Describe any unintended positive outcomes as a result of the efforts supported by this grant.

Friendship Shelter is emerging as a leader as a result of our focus on permanent housing solutions, and our move toward focusing all shelter activities toward housing outcomes. We were among a handful of organizations identified to pilot Orange County's coordinated entry (CE) program that evaluates and documents individual client eligibility for housing. We are part of a small group of organizations working in collaboration to attract and use HUD funding to create additional housing units. This leadership role has fueled our appetite for learning and for strategic planning, which emerged as additional organizational goals in the past year.

Q13 Briefly describe the impact this grant has had on the organization and community served.

This grant helped us focus our shelter program activities toward permanent housing. It came at exactly the right time, as an influx of permanent supportive housing dollars to Orange County necessitated the implementation of a coordinated entry program to assess and document client eligibility for that housing. Because Friendship Shelter had previously aligned its programs to focus on housing, it was positioned well to emerge as a leader in the County's move in that direction.

Page 3: Budget

Q14 Please provide a budget expenditure report of the approved line items. Include a brief narrative on how the funds were used to fulfill grant objectives.

S.L. Gimbel funds were used exclusively for staff positions within our shelter programs. They funded program managers, who became our staff leaders in realigning our shelter programs toward housing. The funds also supported case management (called program counseling at Friendship Shelter) and front-line staff positions who implemented the realigned programs.

Page 4: Success Stories

Q15 Please relate a success story:

Kathleen is 32 and has learning disabilities and autism spectrum disorder. Kathleen came to our residential shelter after living with her mother in a car for several years. Her mother went in to a nursing home and passed away while Kathleen was at the shelter. The support of our shelter staff helped Kathleen in the difficult time and worked on long-term solutions. When our staff took Kathleen to an apartment to help her consider it, Kathleen noticed a help wanted sign across the street at a fast food restaurant. Our staff member took her across the street so she could get an application. Kathleen recently celebrated her one year anniversary as an employee of that restaurant. Kathleen, who had never lived outside her mother's watchful eye or held any kind of employment, couldn't be doing any better. Moving forward Kathleen would like to go back to school to become a librarian and looks to get her driver's license.

Q16 Please relate a success story here:

Michael is 42 and has a history of schizophrenia. He spent much of his adult life bouncing between different relative's homes. Between these stints Michael would find himself living on the street. His sister assisted Michael in finding our residential shelter. As a new client in the shelter, Michael was withdrawn due to many heavy medications to combat hallucinations and delusions. With the help of FSI psychiatrists, and a referral to county mental health services, Michael was able to be himself again and learn to cope with his mental health symptoms in a supportive environment. When Michael moved into PSH, he had never had an apartment before. With supportive services and community resources, Michael has been able to thrive. During his time in PSH Michael has qualified for disability income and is consistently attending his mental health appointments. He purchased a car, which has only further assisted in his journey toward recovery and independence.

Q17 Please relate a success story here:

Sarah, a 57-year-old female, successfully graduated from Friendship Shelter’s Self-Sufficiency Program in November 2015. Previously a successful medical professional, Sarah lost her career and her home due to a long battle with pain pill addiction. After a year of sobriety, Sarah again lost her job and could no longer afford her sober living housing. She came back to Friendship Shelter homeless and unemployed, but quickly gained employment as a cashier at Taco Bell. Despite the drastic change in employment from her previous medical career, Sarah persistently demonstrated a humble willingness to do whatever it takes. After saving a small amount of money, Sarah was able to move to a local room for rent. Since moving on from the shelter, Sarah has gained a better paying job with more hours at Gelson’s Market. She now has two years of sobriety and stops by regularly to express her gratitude and share her continued success.

Page 5: Organizational Information

Q18 Which category best describes the organization. **Shelter**
Please choose only one.

Q19 What is the organization's primary program area of interest? **Homeless**

Q20 Percentage of clients served through grant in each ethnic group category. Total must equal 100%

African American	7
Asian/Pacific Islander	4
Caucasian	81
Native American	2
Hispanic Latino	5
All Ethnicities	0
Other	0
Unknown	1

Q21 Approximate percentage of clients served from grant funds in each age category.

Children Birth-05 years of age	0
Children ages 06-12 years of age	0
Youth ages 13-18	0
Young Adults (18-24)	8
Adults	91
Senior Citizens	1

Q22 Approximate percentage of clients served with disabilities from grant funds.

No clients served with disabilities	0
Physically Disabled	30
Blind & Vision Impaired	1
Deaf & Hearing Impaired	0
Mentally/Emotionally Disabled	70
Learning Disabled	10
Speech Impaired	0
Other Disability	30

S.L. Gimbel Foundation Fund

Q23 Approximate percentage of clients served in each economic group.	At/Below Poverty Level	100
	Homeless/Indigent	100
	Migrant Worker	0
	Working Poor	30
	Other	0

Q24 Approximate percentage of clients served from grant funds in each population category.	Single Adults	100
	Families	0
	Single Parent Families	0
	Disabled	80
	Ethnic Minority	19
	LGBTG	10
	Abused Women/Children	10
	Homeless/Indigent	100
	Immigrants	5
	Military	0
	Parolees	15
	Students	5
	Elderly	1
Children/Youth (those not included in Family)	0	
