

#168

COMPLETE

Collector: Gimbel Foundat...nd Evaluation (Web Link)
Started: Wednesday, November 01, 2017 4:10:16 PM
Last Modified: Thursday, November 09, 2017 5:14:45 PM
Time Spent: Over a week
IP Address: 198.24.239.43

Page 1

Q1 Name of your organization.

Foothill Family Shelter

Q2 Grant #

20160678

Q3 Grant Period

November 1, 2016 to October 31, 2017

Q4 Location of your organization

City	Upland
State	CA

Q5 Name and Title of person completing evaluation.

Megan Nehamen

Q6 Phone Number:

9099200453

Q7 Email address.

megan@foothillfamilyshelter.org

Page 2: Key Outcomes and Results

Q8 Total number of clients served through this grant funding:

63

Q9 Describe the project's key outcomes and results based on the goals and objectives. Use the following format: State the Goal: State Objective 1: Describe the Activities, Results and Outcomes for Objective 1: State Objective 2 (if applicable): Describe the Activities, Results and Outcomes for Objective 2: State Objective 3 (if applicable): Describe the Activities, Results and Outcomes for Objective 3:

Objective I: Clients will save 50% of their income

Activities: Weekly Case Management sessions, develop a budget (reviewed/adjusted regularly) and receive groceries from our food pantry to minimize household expenses

Outcome: 21 families are financially stable and secured permanent housing

Objective II: Clients will secure and /or upgrade employment

Activities: Employment services; resume development, mock interviews, job leads, job search etiquette and access to appropriate interview attire from our clothing closet or thrift store

Outcome: 63 clients know how to effectively secure and maintain employment

Objective III: Clients will improve their mental health disposition

Activities: Weekly counseling sessions with their assigned therapist, Process Group, depression survey

Outcome: 63 adult clients exited Stepping Stones with new skills to live a well-balanced life: healthy relationships, appropriate boundaries, parenting education, self-worth/self-confidence. They broke down barriers from past issues that have led to their homelessness

Q10 Please describe any challenges/obstacles the organization encountered (if any) in attaining goals & objectives.

While our program was executed as planned, we did experience a few expected transitions with our clinical interns. Our client service team is comprised of full-time staff, a contracted clinical supervisor and non-paid clinical interns. Interns are an integral, but temporary part of our team so we work collectively to ensure transitions are smooth and that our clients' progress won't be disrupted.

Q11 How did you overcome and/or address the challenges and obstacles?

When interns join our team, we anticipate their exit date and assign caseloads accordingly. We prepare our clients and ensure they have ample time for the transition. We work closely with our clinical supervisor to recruit incoming interns to ensure our client service team is fully equipped to serve our clients.

Q12 Describe any unintended positive outcomes as a result of the efforts supported by this grant.

N/A

Q13 Briefly describe the impact this grant has had on the organization and community served.

In September we accepted applications and had 89 qualified families apply for our program. While that number was overwhelming and devastating, we narrowed it down, made our final selection and will be moving new families in over the next few weeks. All 89 families were interviewed, screened and considered. We determined our strongest candidates based on their history of homelessness, employment status, their individual goals and their ability to succeed in just 120-days.

Foothill Family Shelter continues to serve a unique caliber of clients; while our clients are in fact homeless, they're more often than not, the working poor. Our residents are in a position to make life changing improvements over the duration of 4 months due to their level of functioning, mindset, willingness and ability. It is our goal to teach, support and help move them to the next level.

Page 3: Budget

Q14 Please provide a budget expenditure report of the approved line items. Include a brief narrative on how the funds were used to fulfill grant objectives.

Funds were used to support the 120-day Stepping Stones Program. This includes salaries for the case managers and counselor, drug screenings, utilities, maintenance and repairs for the 8 units.

Clinical Supervisor \$9,200
Case Managers \$25,750
Counselors \$25,750
Job Developer \$7,800
Printing \$500
Utilities \$4,000
Maint/Repairs \$2,000

Page 4: Success Stories

Q15 Please relate a success story:

Anna and her son moved in several months ago. Anna juggled between being a full-time single mom, a full-time student and a full-time employee. While she knew she was setting an example for her son and quitting wasn't an option, she continued to persevere. Anna was nominated and awarded a scholarship through the Executive Womens International group and awarded funds helped her with her final expenses prior to graduation. This week her son just received an award from school for his strong sense of responsibility. Anna is continuing to save and has almost \$2,500 dollars in her account and we were able to just get her son a scholarship through the local YMCA. Recently, Anna was in a terrible car accident that posed some temporary set backs. With the help of our client service team, we've continued to support her through this challenge. During this misfortune, Foothill Family Shelter received a vehicle donation. Our team met and decided the vehicle would be gifted to Anna so she can continue on the road to success.

Q16 Please relate a success story here:

Eric is a single father with one child. He hit rock bottom and when he applied, he wasn't employed and was seeking any work he could find, while living off of government assistance to keep his head above water and support his son and himself. Prior to the shelter he was a business and home owner; however, once business began to decline he knew he was going to lose both his business and eventually his home. He began living with various family members but was unable to stay with one permanently due to lack of space for him and his son. Within his first week of joining our program, he gained a temp to hire position. He took an active role in our program, engaged in services and eventually began to exceed his savings goals, was committed to individual and group therapy and was hired on full time by the company he started with as a temp. Eric has completed our program and is now living in our permanent housing units; serving as our Interim Resident Manager. He continues to put money into his savings, where he already has a significant amount saved and he is working on repairing his credit. We know Eric will be self-sufficient and stable, and it was a true privilege serving him and his son. We can only imagine the fears Eric was faced with during this time of crisis, but he proved himself to be a hard working, dedicated and determined man and father. We are proud of his accomplishments and wish him all the best.

Q17 Please relate a success story here:

Nine year old Jacob lives with his mother and older sister. They were accepted into Foothill Family Shelter when they became homeless. Jacob is very intelligent and loves to read. He is always participating in reading programs at school and receiving awards for his reading accomplishments. However, his mother would often find herself at parent-teacher meetings in school and at daycare, due to his undisciplined behavior, lack of social skills, unhealthy conflict resolution, hyperactivity/impulse control, anger, and some low self-esteem issues. We began providing therapy to Jacob and he always took an active role and engaged in each session. Often play therapy was used to help address many of these issues; board games were most effective. When he lost the game, he would have to learn to deal with losing in a healthy, respectable manner. Our team worked heavily on impulse through cognitive behavioral therapy to help him process and think through his interpersonal struggles and react in a healthy manner. These therapies helped him not only in school with his peers but at home with his family. His teachers and daycare teachers are reporting "a whole new Jacob" compared to the previous year without therapy.

Page 5: Organizational Information

Q18 Which category best describes the organization. **Shelter**
Please choose only one.

Q19 What is the organization's primary program area of interest? **Homeless**

Q20 Percentage of clients served through grant in each ethnic group category. Total must equal 100%

African American	44
Asian/Pacific Islander	0
Caucasian	2
Native American	0
Hispanic Latino	54
All Ethnicities	0
Other	0
Unknown	0

S.L. Gimbel Foundation Fund

Q21 Approximate percentage of clients served from grant funds in each age category.

Children Birth-05 years of age	25
Children ages 06-12 years of age	27
Youth ages 13-18	6
Young Adults (18-24)	5
Adults	37
Senior Citizens	0

Q22 Approximate percentage of clients served with disabilities from grant funds.

Respondent skipped this question

Q23 Approximate percentage of clients served in each economic group.

Homeless/Indigent	100
-------------------	------------

Q24 Approximate percentage of clients served from grant funds in each population category.

Homeless/Indigent	100
-------------------	------------
