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Q1: Name of your organization.	Foothill Family Shelter
Q2: Grant #	20130693
Q3: Grant Period	November 1, 2013 to October 31, 2014
Q4: Location of your organization	
City	Upland
State	California
Q5: Name and Title of person completing evaluation.	Megan Nehamen Co-Executive Director
Q6: Phone Number:	909.920.0453
Q7: Email address.	megan@foothillfamilyshelter.org

PAGE 2: Key Outcomes and Results

Q8: Total number of clients served through this grant funding:	5,260 clients serves
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Q9: Describe the project's key outcomes and results based on the goals and objectives:

The Foothill Family Shelter continues to function at at a high level providing basic needs to at-risk families, including shelter, food and clothing. During the grant period (November 2013 to October 2014), Foothill Family Shelter provided housing for 31 families, consisting of 53 adults and 62 children.

The demand for food, clothing and diapers remains high and the Shelter served 5,145 individuals during the grant period. In November 2013, over 700 Thanksgiving baskets were distributed and we anticipate serving just as many families this year.

Q10: Please describe any challenges/obstacles the organization encountered (if any) in attaining goals & objectives.

The current economic climate continues to present challenges, not only for Foothill Family Shelter, but for all non-profits. Generating enough funding is always difficult and especially during the past year when government funding has continued to decrease.

Another challenge is the continual maintenance of the apartments for our homeless families. It is one of our largest expenses. The apartments were built in 1967 so the age of the apartments and the number of clients that move throughout the program are the reason we must continually maintain and repair the units.

Our client service team is faced with many challenges as they transition clients from homelessness to stable, permanent housing. Many of our clients transition into our shelter with limited work history and experience and have difficulty securing employment. Other clients have an extensive work history, but due to a shortage of jobs in our community, they are still presented with an extreme challenge.

Q11: How did you overcome and/or address the challenges and obstacles?

As a non-profit agency, we are prepared to deal with challenges and we take a proactive approach and address each issue in effort to maintain the quality of our program. Our fund development team has spent much time strategizing ways to increase revenue and replace the ever decreasing government funding. Our team has implemented many fundraising campaigns which generate dollars to sustain our core services.

While our maintenance and repairs consume a significant amount of our budget, we have offset some of our costs by utilizing volunteer labor, who assist with general property maintenance.

While employment continues to be an uphill battle, we have recruited a Job Developer to work one on one with our clients, assisting with resume development, mock interviews, and job search. Each client is required to meet with our Job Developer whether they are seeking employment or looking to upgrade their current employment.

Q12: Describe any unintended positive outcomes as a result of the efforts supported by this grant.

Due to the decrease of government funding, Foothill Family Shelter was faced with many threats that would have potentially jeopardized the health of Foothill Family Shelter. When this funding was awarded, we experienced an unintended positive outcome; this funding source not only provided sustainable program dollars, we also had the opportunity to pursue other funding streams. Our relationship with The Community Foundation (S.L. Gimbel Foundation Fund) allowed us to develop new funding opportunities and cultivate new relationships that led to core support.

Programmatically, an unintended positive outcome was that we were inadvertently able to expand the scope of our services and serve more community clients.

Q13: Briefly describe the impact this grant has had on the organization and community served.

This grant made an impact on the lives of families residing in Western San Bernardino County. As mentioned earlier, it helped provide 53 adults and 62 children with secure, safe housing. It provided counseling and case management meetings to assist them in moving forward to finding affordable, sustainable living. 87% of our clients secure Section 8 housing and/or permanent housing because they have been able to save 50% of their income while in our program.

Q14: Please provide a brief narrative on how the funds were used to fulfill grant objectives.

Funds were used for core operating support of our Stepping Stones Program. This program is designed to provide the basic need of shelter, food and clothing to clients in dire need. Our program offers a two-bedroom apartment that is fully furnished. Clients do not have any financial obligations while living in the shelter; they reside for free, all expenses paid, including utilities. Clients also have access to a case manager, therapist and job developer. Our comprehensive, wrap-around services enable clients to focus on their future and move forward in securing affordable housing.

While our program is free to eligible families, Foothill Family Shelter incurs all expenses for their housing. Interns are instrumental in delivering core services, however we have a Licensed Clinical Supervisor who oversees our client service team, including all interns. Our paid staff includes: Lead Case Manager/Job Developer, Counselor and Help Desk Coordinator.

PAGE 4: Success Stories

Q15: Please relate a success story:

When clients come in to apply for housing, they are in survival mode. Many of them have concrete goals they wish to accomplish and others are so overwhelmed with reality, they need intense coaching from their case manager and counselor. When Samantha applied to our Stepping Stones program, she didn't think there was much hope. She didn't know how she'd be able to continue providing for her two children, let alone manage a household. She was accepted into our 120-day program where she immediately began working with her support staff and achieving some of her goals. She was asked to be our Resident Manager; this gave her additional responsibility, but nothing our staff didn't think she could handle. Samantha completed this task with ease and did a wonderful job. She is now beginning the next chapter of her life....her section 8 was granted within two months and she's on her way to stable, permanent housing! Her eldest daughter has moved away to Georgia to pursue her education in Nursing and Samantha is diligently studying to take her real estate exam. Her goal is to be licensed and actively working in the real estate field. We are so proud of Samantha, her accomplishments, her commitment and her tenaciousness. We wish her and her family nothing but the best and we know they will continue to thrive.

Q16: Please relate a success story here:

Respondent skipped this question

Q17: Please relate a success story here:

Respondent skipped this question

PAGE 5: Organizational Information

Q18: Which category best describes the organization. Please choose only one.

Shelter

Q19: What is the organization's primary program area of interest?

Homeless

Q20: Percentage of clients served through grant in each ethnic group category. Total must equal 100%

African American	28
Asian/Pacific Islander	3
Caucasian	14
Native American	8
Hispanic Latino	47

S.L. Gimbel Foundation Fund

Q21: Approximate percentage of clients served from grant funds in each age category.

Children Birth-05 years of age	21
Children ages 06-12 years of age	18
Youth ages 13-18	15
Young Adults (18-24)	8
Adults	38

Q22: Approximate percentage of clients served with disabilities from grant funds.

Other Disability	2
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Q23: Approximate percentage of clients served in each economic group.

At/Below Poverty Level	100
Homeless/Indigent	100

Q24: Approximate percentage of clients served from grant funds in each population category.

Families	50
Single Parent Families	50
Homeless/Indigent	100
