

# #148

**COMPLETE**

**Collector:** Gimbel Foundat...nd Evaluation (Web Link)  
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Page 1

**Q1** Name of your organization.

Connections for Abused Women and their Children

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**Q2** Grant #

20160481

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**Q3** Grant Period

August 1, 2016-July 31, 2017

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**Q4** Location of your organization

City	<b>Chicago</b>
State	<b>IL</b>

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**Q5** Name and Title of person completing evaluation.

Tasasha Henderson, Assistant Development Director

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**Q6** Phone Number:

773-489-9081 ext. 215

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**Q7** Email address.

thenderson@cawc.org

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Page 2: Key Outcomes and Results

**Q8** Total number of clients served through this grant funding:

160

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**Q9** Describe the project's key outcomes and results based on the goals and objectives. Use the following format: State the Goal: State Objective 1: Describe the Activities, Results and Outcomes for Objective 1: State Objective 2 (if applicable): Describe the Activities, Results and Outcomes for Objective 2: State Objective 3 (if applicable): Describe the Activities, Results and Outcomes for Objective 3:

Goal 1: Provide quality on-site intervention and counseling to victims of domestic violence at the time they seek healthcare

Objective 1: Provide comprehensive domestic violence services to 200 patients at John H. Stroger Jr. Hospital of Cook County and Northwestern Memorial Hospital

Activities, Results and Outcomes: CAWC provided direct comprehensive domestic violence services 160 people at John H. Stroger Jr. Hospital of Cook County and Northwestern Memorial Hospital. As a result of receiving services, 97% of clients reported an increase in their knowledge about the dynamics of domestic violence and their safety; 98% of clients reported gaining knowledge about community resources to support their plans for self-sufficiency and independence; 98% of clients reported that they understand their legal rights as victims under the Illinois Domestic Violence Act and 100% of clients reported learning about safety planning and strategies for keeping themselves safe during future incidents of violence.

Goal 2: Outreach to health care providers to train and educate them on how to identify, assess and effectively refer domestic violence victims

Objective 1: Provide outreach, training, and education to 2,000 health care providers and hospital personnel

Activities, Results and Outcomes: Provided educational opportunities and events for 1,757 health care practitioners, patients, and community members to raise awareness of HCIP services, to screen for domestic violence, and to provide a comfortable environment for health care personnel to ask questions. As a result of receiving training, 92% of healthcare providers reported an understanding of how to screen for domestic violence among their patients.

Objective 2: Improve the health care system's response to domestic violence victims through training, outreach and advocacy

Activities, Results and Outcomes: Conducted institutional advocacy efforts with 3,644 health care providers, which allowed CAWC staff an opportunity to educate residents about domestic violence, to collaborate with physicians on cases in which a patient has presented with domestic violence, and to advocate for any changes in hospital policies and practices to ensure an appropriate response to victims of domestic violence.

CAWC collected both quantitative and qualitative data to report on measurable outcomes. Quantitative service data from programs was entered into InfoNet, the Illinois Criminal Justice Information Authority (ICJIA) statewide database. CAWC evaluated its qualitative success from participant feedback and how closely the outlined goals and objectives of each program are met. With information garnered from the quantitative and qualitative data described above, program supervisors met with the Associate Director regularly to review evaluation findings. These goals and objectives are reviewed at the end of the program year, and suggestions are made on improving the outcomes.

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**Q10** Please describe any challenges/obstacles the organization encountered (if any) in attaining goals & objectives.

One of the largest challenges faced by CAWC and the survivors we serve is the uncertainty of funding for local nonprofits providing safety net resources. Already the number of shelter beds and availability of supportive services is not enough to accommodate the need, and as many agencies had been further impacted by delayed payments and cuts at the state level, the situation became increasingly dire. During the past year, we saw an increasing number of clients present with multiple issues such as substance abuse and mental illness due to years of trauma, in addition to domestic violence. The multiple issues that many clients are dealing with mean that they often require services that are beyond the scope of what CAWC provides, but because of the Illinois state budget crisis, many other service providers decreased programs or closed altogether.

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**Q11** How did you overcome and/or address the challenges and obstacles?

To address clients' increasingly complex needs, CAWC staff increased the hours of service provided to clients in both 2015 and 2016. Although a state budget was passed that included funding for domestic violence services, we anticipate that the total hours of client service will likely be maintained at these higher levels as cases continue to be increasingly complex and due to the reduced safety net services throughout the city. With fewer resources at social service agencies, CAWC staff have also made a concerted effort to maintain partnerships with service providers to effectively assist our participants in meeting a wide range of needs.

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**Q12** Describe any unintended positive outcomes as a result of the efforts supported by this grant.

In 2016, CAWC created an Inclusive Services Task Force to ensure that all agency programs and practices were informed by and sensitive to the needs of LGBTQ survivors of domestic violence. Currently, the task force has done extensive research on these issues, assessed agency staff, and gathered information about staff priorities. Additionally, they have compiled a list of agencies and professionals to interview in order to gain relevant information and advice about what other agencies have done to ensure best practices administratively and clinically for this population. The agency's current three-year strategic plan includes a goal related specifically to increasing the agency's capacity to respond to survivors of DV who identify as LGBTQ, particularly in regard to the provisions outlined in the 2013 re-authorization of the Violence Against Women Act.

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**Q13** Briefly describe the impact this grant has had on the organization and community served.

The S.L. Gimbel Foundation's support of CAWC has allowed us to continue providing the crucial domestic violence services that victims need at the time they seek healthcare. Because hospitals and emergency clinics provide almost half of all medical care received by victims of crime, appropriate screening for domestic violence among patients and referrals to support services are a crucial component to ending violence. CAWC has also been able to continue educating and training healthcare providers on how to appropriately screen for domestic violence, so that a victim who needs services is not missed or falls through the cracks.

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Page 3: Budget

**Q14** Please provide a budget expenditure report of the approved line items. Include a brief narrative on how the funds were used to fulfill grant objectives.

The \$12,500 grant from the S.L. Gimbel Foundation Fund was used to help cover the salaries of the two full-time Counselor/Advocates at John H. Stroger Jr. Hospital of Cook County and the full-time Outreach Services Coordinator, who provides supervision of the program and staff.

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Page 4: Success Stories

**Q15** Please relate a success story:

Dora was referred to HCIP after a routine appointment with her doctor where she disclosed that she was being physically abused and was scared to return home. Upon our initial Intake, it was evident that Dora was in crisis mode. She was full of emotion as she described the endless physical and emotional abuse that she endured from her boyfriend of 5 years. During our session, Dora revealed that she grew up in an abusive household with alcoholic parents. She disclosed that she had no supportive family or friends and that she used alcohol to numb her pain. She stated that she felt trapped in her relationship due to having no support system and her dependence on alcohol.

After educating Dora on the dynamics of domestic violence and offering her the supportive services of HCIP she felt empowered to regain control of her life. HCIP was able to obtain shelter for Dominique at a long- term detox center. She left our office that day and never looked back at her old life. Dora has been receiving continuous services from HCIP for the past 9 months. In that time, she has maintained her sobriety and consistently hits every goal that she sets for herself.

With the advocacy and support of HCIP Dora is not only surviving but thriving. She has developed better coping mechanisms. She is now able to identify and recognize the signs of an abusive relationship. She knows her legal rights and is well versed on all resources available to her as a victim of domestic violence. Dora just reached her long- term goal and obtained employment. Her overall confidence and self-esteem have improved greatly. Dora remains a client of HCIP where she continues to process her trauma, heal, and take the appropriate steps to continue living a life free from violence.

**Q16** Please relate a success story here:

**Respondent skipped this question**

**Q17** Please relate a success story here:

**Respondent skipped this question**

Page 5: Organizational Information

**Q18** Which category best describes the organization. Please choose only one.

**Women & Children**

**Q19** What is the organization's primary program area of interest?

**Health & Human Services**

**Q20** Percentage of clients served through grant in each ethnic group category. Total must equal 100%

African American	<b>49</b>
Asian/Pacific Islander	<b>5</b>
Caucasian	<b>43</b>
Native American	<b>3</b>

**Q21** Approximate percentage of clients served from grant funds in each age category.

Children Birth-05 years of age	<b>0</b>
Children ages 06-12 years of age	<b>0</b>
Youth ages 13-18	<b>0</b>
Young Adults (18-24)	<b>10</b>
Adults	<b>88</b>
Senior Citizens	<b>2</b>

S.L. Gimbel Foundation Fund

<b>Q22</b> Approximate percentage of clients served with disabilities from grant funds.	No clients served with disabilities	<b>81</b>
	Other Disability	<b>19</b>

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<b>Q23</b> Approximate percentage of clients served in each economic group.	At/Below Poverty Level	<b>96</b>
	Working Poor	<b>4</b>

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<b>Q24</b> Approximate percentage of clients served from grant funds in each population category.	Single Adults	<b>50</b>
	Disabled	<b>19</b>
	Ethnic Minority	<b>57</b>
	LGBTG	<b>1</b>
	Abused Women/Children	<b>100</b>
	Homeless/Indigent	<b>67</b>
	Elderly	<b>2</b>
	Children/Youth (those not included in Family)	<b>0</b>

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