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COMPLETE

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Q1 Name of your organization.

Children's Fund

Q2 Grant #

38376

Q3 Grant Period

11/01/14 through 06/30/16

Q4 Location of your organization

City	San Bernardino
State	California

Q5 Name and Title of person completing evaluation.

Michelle Ponce, Development Coordinator

Q6 Phone Number:

(909) 379-6027

Q7 Email address.

Michelle.Ponce@childrensfundonline.org

Page 2: Key Outcomes and Results

Q8 Total number of clients served through this grant funding:

17

Q9 Describe the project's key outcomes and results based on the goals and objectives. Use the following format: State the Goal: State Objective 1: Describe the Activities, Results and Outcomes for Objective 1: State Objective 2 (if applicable): Describe the Activities, Results and Outcomes for Objective 2: State Objective 3 (if applicable): Describe the Activities, Results and Outcomes for Objective 3:

The goal of the project was to increase access to dental/orthodontic care services for children and youth in San Bernardino County living at or below the federal poverty level. This project addressed basic health needs, as well as human dignity needs. The primary outcomes of this project for the children served included:

- Improved oral health care
- Increased self-esteem
- Increased awareness about how to maintain a healthy oral health lifestyle

Participants who could most benefit from this service were identified by case managers throughout the county and referred to Children's Fund. After a thorough review process, Children's Fund entered into an agreement with the selected orthodontist to commit to the full treatment necessary for the child. Denti-Cal does not cover this type of care (as it's considered to be cosmetic by their guidelines). The youth who received this service were extremely grateful for the much-needed support and were diligent about attending their appointments and maintaining good oral health care. Children's Fund is the only agency in the community to provide this service.

Q10 Please describe any challenges/obstacles the organization encountered (if any) in attaining goals & objectives.

There were no program or service obstacles encountered. The only challenge was related to timing of payments and the staggered initiation of care depending on referrals and needs. These challenges varied, including change of placement for a youth or change in case manager which typically caused a delay in their treatment schedule. Rather than pay the full service amount upfront, most orthodontists entered into a monthly payment schedule for the youth served. This meant that some of the youth served are still in the pipeline and still require monthly services and payments. In addition, in a few cases, we encountered a delay in the necessary approval process of the treatment plan by our county partners.

Q11 How did you overcome and/or address the challenges and obstacles?

Children's Fund committed to the financial responsibility for services for each child approved to receive orthodontic care. Commitment letters and/or signed contracts solidified the encumbrance of the money for each case. Because the youth began care at different times in the year, and some of them are still receiving treatment, Children's Fund has encumbered the remaining payments required through a specific use account, which honors our commitment to the youth in care as well as to the grantor.

We've identified the challenge specific to the approval process, improved assistance by creating more open and direct communication with case managers and county personnel in order to facilitate a more timely process.

Q12 Describe any unintended positive outcomes as a result of the efforts supported by this grant.

Because it means so much to the youth who receive these services, multiple partners get behind this effort to ensure success for the child. For example, the dental offices that provide services for the program do so at a discount to Children's Fund. In addition, the case managers who provide consistent support to the foster youth are helpful in ensuring the youth attends their monthly visit.

We've received communication from several recipients of support that shared how momentous getting braces has been, not only in terms of self-esteem but truly "life changing" by their own words.

Q13 Briefly describe the impact this grant has had on the organization and community served.

This grant has had a tremendous impact on our organization as well as on the foster youth community in need of this generous support. All too often, our county's foster youth are in desperate need of quality orthodontic services; however, they don't have the means to pay for this service. They are embarrassed to smile or even open their mouths to talk. This only adds to the shame and humiliation of an already challenging childhood. Through Gimbel's generosity, we were able to transform the smiles of children in need in our county. This not only results in healthy, straight teeth, but it also has a dramatic effect on the child's confidence and overall well-being. S.L. Gimbel Foundation is helping to give smiles to children who may become our future parents, teachers, entrepreneurs and elected leaders.

Page 3: Budget

Q14 Please provide a budget expenditure report of the approved line items. Include a brief narrative on how the funds were used to fulfill grant objectives.

Funds provided low-income, at-risk children with the financial support necessary to ensure access to orthodontia and dental services. This unique and innovative program is one of the few non-profits in the state that provide access to dental/orthodontia services for at-risk youth. Through strategic, collaborative partnerships, Children's Fund is well positioned to address the need for childhood dental care by those most impacted by disparities in oral health care and reductions in government-funded dental care coverage(s). Children's Fund successfully facilitates the County's Children and Family Services, Public Health, Behavior Health and other community-based organization case manager and social worker referrals for dental/orthodontia services.

Children's Fund has exceeded our expected numbers served for our grant request of 10 youth served through this program. The 19 contractual agreements total \$57,018, which has more than doubled the investment from the S.L. Gimbel Foundation. Participants have improved oral health care, decrease in tooth decay and gum disease, and have a higher/improved self-esteem overall. Dental providers reported progress to case workers, who in turn provided this information to the Children's Fund program department.

- Four youth have completed treatment and their orthodontia services have been paid in full
- 12 youth are currently in treatment (at various stages in the process)
- As of June 30, 2016, 16 youth have been served through this grant funding for a total of \$19,574, which has been expended (due to unforeseen circumstances, one youth is not expected to complete their treatment plan)
- Two other youth are pending approval of their treatment plan by their case managers

Project budget is attached

Page 4: Success Stories

Q15 Please relate a success story:

Anna T. was referred to us in 2015 by her case worker. She was a 16 year-old young lady in desperate need of orthodontic care. Cultural differences appeared to be a challenge for her and it was obvious she has a very difficult road ahead of her. Psycho/social issues were apparent; self-esteem issues could be debilitating. Over the course of the year, Anna T.'s transformation has been remarkable. She has transformed from a child who rarely smiled, and often referred to herself as "monster mouth" – today she is an energetic, happy and self-confident teenager who can't stop smiling.

Attachments*:

- Budget
- 2015 orthodontia request for Anna T.
- Anna T.'s request for orthodontia care
- Preliminary orthodontia consult (Anna T.)
- 2016 Anna T.'s testimonial – She loves her braces!

*Attachments sent via e-mail

Q16 Please relate a success story here:

Respondent skipped this question

Q17 Please relate a success story here:

Respondent skipped this question

Page 5: Organizational Information

Q18 Which category best describes the organization. Please choose only one.

Other (please specify):
Human Service

Q19 What is the organization's primary program area of interest?

Health & Human Services

Q20 Percentage of clients served through grant in each ethnic group category. Total must equal 100%

African American	30
Asian/Pacific Islander	15
Caucasian	17
Native American	5
Hispanic Latino	28
Other	5

Q21 Approximate percentage of clients served from grant funds in each age category.

Youth ages 13-18	75
Young Adults (18-24)	25

Q22 Approximate percentage of clients served with disabilities from grant funds.

No clients served with disabilities	100
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S.L. Gimbel Foundation Fund

Q23 Approximate percentage of clients served in each economic group.	At/Below Poverty Level	100
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Q24 Approximate percentage of clients served from grant funds in each population category.	Children/Youth (those not included in Family)	100
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