

#230

COMPLETE

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Q1 Name of your organization.

Connecticut Humane Society

Q2 Grant #

20180876

Q3 Grant Period

12/1/2018-11/30/2019

Q4 Location of your organization

City	Newington
State	Connecticut

Q5 Name and Title of person completing evaluation.

Kerry Garofano, Assistant Director of Development

Q6 Phone Number:

860-594-4502x6328

Q7 Email address.

kgarofano@c humane.org

Page 2: Key Outcomes and Results

Q8 Total number of clients served through this grant funding:

168

S.L. Gimbel Foundation Fund

Q9 Describe the project's key outcomes and results based on the goals and objectives. Use the following format: State the Goal: State Objective 1: Describe the Activities, Results and Outcomes for Objective 1: State Objective 2 (if applicable): Describe the Activities, Results and Outcomes for Objective 2: State Objective 3 (if applicable): Describe the Activities, Results and Outcomes for Objective 3:

Goal: Preserve bonds between pets and the people who love them by delivering resources to those most at-risk for having to surrender their pet due to financial challenges brought on by a pet's health issue or other catastrophic life event; devote special resources to making this possible for the vulnerable population of senior citizens living in CT.

Objective: In 2019, provide veterinary care to underserved owners who would otherwise have no access; within this number, serve up to 180 pets owned by senior citizens living in fixed income housing.

Activities, Results, and Outcomes:

CHS hosted nine pop-up veterinary clinic events for underserved communities in CT (412 pets, 310 families from Norwich, New London, Manchester, and Middletown, CT). Thanks to the Gimbel Foundation's support, six of these clinics were held especially for senior citizens who own pets, benefiting 141 families and 168 pets (67 dogs and 101 cats).

Each 3 ½ hour wellness clinic accommodated approximately 25 pets during 30-minute appointment slots (10-15 minutes with veterinary support staff, 10-15 minutes with a veterinarian). To reach the target audience, CHS provided fliers for local animal control, senior centers, social services organizations, libraries, and food pantries to distribute. Veterinary wellness services offered included vaccines, exams, treatment for ear mites, fleas, ticks, and more. All clinic events were provided at no cost to the community.

It is hard to put into words how impactful this program is on pets and the people who love them. 1) CHS is providing access to veterinary care where there otherwise isn't any due to pet owners' location, income, and/or transportation. 2) CHS veterinarians get an eye on pets who would not typically be going to a veterinarian. They can pick up on health issues (fleas, skin, ear issues, etc.) and recommend follow up care, or make suggestions to owners (ex: diet, nail trims, etc.) so that their pet stays with them for years to come. CHS is currently working with several of the families served by the clinic to get them additional resources and follow-up care so that these pets remain in their homes and continue serving the critical role they play in their families for years to come. 3) Vaccinating pets ensures they stay in compliance with state laws, and that their owners have up to date records in order to keep their lease agreement with their landlord. This is especially common and important for the fixed income housing complexes that senior citizens often live in.

Q10 Please describe any challenges/obstacles the organization encountered (if any) in attaining goals & objectives.

The only challenge is the incredibly high demand for the services. CHS is currently only able to offer programs like these once a month, for 3-4 hours at a time. For the senior clinics in particular, the calls to make appointments start immediately, and the appointment slots book up quickly. CHS must turn away a number of inquiries each month for an appointment, particularly if the clinic is only being held once in a community, or if the clinic is the last of the set of clinics being offered there.

Q11 How did you overcome and/or address the challenges and obstacles?

When a clinic's capacity fills up, clients that cannot be seen by the veterinarian are still welcomed to come by to the clinic to take advantage of complimentary pet nail trims, flea/tick preventative and pet food and supplies. CHS also keeps a waiting list in case cancellations arise. All appointments receive a reminder call, and sometimes cancellations arise ahead of time, but there is often a last minute cancellation or no show at the clinic itself. CHS jumps to its waiting list to try and fill the slot so it does not go to waste.

Additionally, CHS added 2 rabies vaccine and 1 flea/tick product clinics outside of the traditional full-scale wellness clinic to deliver additional services to seniors that otherwise would not be served during a wellness clinic day.

Q12 Describe any unintended positive outcomes as a result of the efforts supported by this grant.

There are no unintended positive outcomes outside of what has already been reported.

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Q13 Briefly describe the impact this grant has had on the organization and community served.

We cannot think of a better way to capture this program's impact than by sharing a thank you note sent to us by a senior citizen who participated in one of the Middletown pop-up clinics. While we know the impact is profound for the pets, it is always a happy surprise to receive such feedback on the difference the program makes on those it serves.

I just wanted to send along a huge thank you to Ashley, and all the vets and the vet techs who took part in the free clinic yesterday. Everyone did an outstanding job with all these animals, and specifically my two dogs, Murphy and Rocket. You were all so knowledgeable, patient and kind with my old doggies and it certainly was appreciated. This is an absolutely wonderful service you are providing to people like myself who are on very restricted budgets and can't afford all the care our beloved pets need. There is no way I could have ever afforded all the services you provided yesterday but you seem to understand that doesn't diminish how much we care about our beloved animals. The Connecticut Humane Society does an outstanding job in all areas of animal welfare but this was just one that I feel went above and beyond in showing your care for the senior citizens and the animals we love.

Thanks again to all of you!

Sincerely,
Andrea A., Murphy and Rocket

Page 3: Budget

Q14 Please provide a budget expenditure report. Also, provide a budget narrative that explains how the funds were utilized, what was purchased, what were the expensed items based upon the budget that was submitted.

A breakdown follows of how the \$24,348 grant award from the S.L. Gimbel Foundation Fund was spent to deliver veterinary services to pets owned by senior citizens:

Outreach Program Management: \$3,310.00

- Community Outreach Manager's oversight, planning and partnership building (47 hours)
- Community Outreach Coordinator's time for scheduling appointments and interfacing with clients and data entry (40 hours)

Veterinarians: \$4,200.00

- 1 veterinarian for off-site clinics, 1 relief veterinarian to substitute for on-site CHS and Fox Clinic work during clinics

Veterinary technicians: \$2,213.50

- 1 technician for off-site clinics, 1 relief technician to substitute for on-site CHS and Fox Clinic work during clinics

Veterinary assistants: \$1,330.00

- 1 assistant for animal handling at off-site clinics, 1 relief assistant to substitute for on-site CHS and Fox Clinic work during clinics

Program assistants: \$4,130.00

- 3 clinic staff to triage clients, pre-appointment animal handling (bloodwork, nail trimming, etc.), paperwork and record keeping, education and demonstration stations; 2 assistants to substitute for on-site CHS and Fox Clinic work

Medications: \$7,937.50

- 1) 49 heartworm tests for dogs, \$4.90/pet; 2) dewormer, antibiotics, etc. for needs diagnosed at clinics (~\$65 per clinic x 6 events); 3) Seresto 8-month flea/tick preventative \$42.50/pet x 172 pets

Consumable supplies: \$900

- gloves, cowns, syringes, gauze, needles, solutions, tongue depressors, janitorial pet supplies, pet carriers, rabies tags, muzzles, etc.; \$150 x 6 events

Mileage: \$327.00

- for travel from CHS Newington (veterinary headquarters) to clinic locations, 2 vehicles x 50 mile round trip @ \$0.545/mile

Page 4: Success Stories

S.L. Gimbel Foundation Fund

Q15 Please relate a success story:

Following is another thank you note from a senior who attended one of the Manchester clinics this year:

Dear Dr. Ahn & Kitty,

First, thank you so much for allowing Missy to get medical treatment under a grant. Last winter while I was in the hospital for three foot surgeries, church friends chipped in and had Missy checked out by [an outside veterinarian]. She determined Missy had medical issues. Now a year later, with me back to my usual disability issues, I was attempting to follow-up and happily attended the recent senior clinic at Manchester social services. They confirmed her issues and Kitty, you set me up under a grant at [CHS] Fox Clinic for testing. We are both very appreciative of that help and I'm sending this note with some book marks. It's my way of saying "thank you" these days where money is so impossible for me.

From,
Marjorie M.

Q16 Please relate a success story here:

Respondent skipped this question

Q17 Please relate a success story here:

Respondent skipped this question

Page 5: Organizational Information

Q18 Which category best describes the organization. Please choose only one.

Animal Services,
Other (please specify):
Senior citizen Support

Q19 What is the organization's primary program area of interest?

Animal Welfare

Q20 Percentage of clients served through grant in each ethnic group category. Total must equal 100%

Unknown **100**

Q21 Approximate percentage of clients served from grant funds in each age category.

Senior Citizens **100**

Q22 Approximate percentage of clients served with disabilities from grant funds.

Respondent skipped this question

Q23 Approximate percentage of clients served in each economic group.

At/Below Poverty Level **100**

Q24 Approximate percentage of clients served from grant funds in each population category.

Respondent skipped this question