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COMPLETE

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Q1 Name of your organization.

1736 Family Crisis Center

Q2 Grant #

20170372

Q3 Grant Period

8/1/2017-6/31/18

Q4 Location of your organization

City	Los Angeles
State	CA

Q5 Name and Title of person completing evaluation.

Dolly Kase

Q6 Phone Number:

3237373900

Q7 Email address.

dkase@1736fcc.org

Page 2: Key Outcomes and Results

Q8 Total number of clients served through this grant funding:

8,696

Q9 Describe the project's key outcomes and results based on the goals and objectives. Use the following format: State the Goal: State Objective 1: Describe the Activities, Results and Outcomes for Objective 1: State Objective 2 (if applicable): Describe the Activities, Results and Outcomes for Objective 2: State Objective 3 (if applicable): Describe the Activities, Results and Outcomes for Objective 3:

During the proposed grant period, 1736 FCC successfully accomplished and exceeded many of its program goals, objectives, and outcomes for The Everychild Foundation Emergency Shelter and Youth Program. The Gimbel Foundation's grant supported 1736 FCC's program expansion efforts to successfully reach more at-risk and homeless youth. Through effective programming and outreach, we connected youth with secure a safe, stable home or living arrangement, obtain medical care, return to school, decrease anxiety and self-destructive behavior, and improve relationships with family members and peers. As a result, we met our goal to reduce the number of youth who are abused and exploited and have experienced homelessness, and protect or rescue them from further exploitation and victimization including commercial sex trafficking. Specific measurable achievements include the following:

Objective I:

During the grant period, the program served a total of 8,696 youth through direct services (888) and expanded community outreach and prevention education efforts (7808). Overall, 1736 FCC reached over 2,000 more youth than in 2016.

Outcomes:

- The needs of 776 Youth Hotline callers—56 more than expected (i.e., 97% of the anticipated 800 calls)—were resolved through direct enrollment in a 1736 FCC program or facilitated linkage to another community partner/resource.
 - 84% of youth (100) provided shelter by the program exited to safe, stable housing through family reunification or an alternative safe, stable living arrangement.
 - An average 90% of youth provided with shelter completed 6 months of aftercare activities and reported using at least 2 life skills learned in shelter at 6-month follow up.
 - 90% of youth provided shelter also reported ongoing housing stability at 6-month follow up.
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Q10 Please describe any challenges/obstacles the organization encountered (if any) in attaining goals & objectives.

The project successfully achieved many of its stated goals and objectives, connecting thousands of youth to vital services and prevention education, as well as many helping many others escape homelessness and stabilize in permanent housing. As with any program undergoing relocation, the recent shelter move during the latter part of 2017, slightly impacted direct services enrollments. We assisted 888 youth, a marginal 2% difference from our anticipated 900. In addition to the move, severe trauma and abuse histories often created complex barriers to clients accepting services. The youth we serve are either first-time, episodic, or chronic runaways, many of whom had been kicked out of their homes or abandoned. 85% came from abusive homes where their needs were not being met, or even considered. Youth also typically have ongoing histories of physical, verbal and mental/emotional abuse, self-harm, and gang involvement, as well as sexual abuse and exploitation. As such, 68% of clients had extreme mental and/or behavioral health issues, or a physical disability, which led to: a mistrust of adults; low regard for risk, such as having engaged in survival sex (exchanging sex for food/other basic needs); and suicidal ideation, with 27% of youth admitting to prior suicide attempts.

*Please see below for how 1736 FCC overcame program challenges.

Q11 How did you overcome and/or address the challenges and obstacles?

The agency overcame program challenges by intensifying outreach, with staff attending community events/meetings and engaging in relationship-building with local youth providers to increase enrollments, facilitate referrals, and coordinate resources for runaway youth. New relationships were established, and existing relationships strengthened, with local schools (e.g., Hawthorne High School, Carson High School, Torrance High School), nonprofit and health service providers (e.g., the Mar vista Family Center, Venice Family Clinic YMCA, Safe Place for Youth, Westside Coalition, Venice Forward, LA LGBT Center, Southern California Teen Shelter Network, Covenant House), and governmental service agencies (e.g., the LA County Department of Mental Health, LA City Council, LA County SPA 5 and 8 CoCs, and Los Angeles Police Department – Pacific and Harbor Divisions). Knowing that youth face multiple barriers, staff continued to offer care in a low-barrier, “come-as-you-are” environment. Coordinators and therapist used a positive youth development and trauma-informed framework to promote positive outcomes, as far as social and emotional well-being, permanent connections, education or employment, and stable housing. Program staff also helped youth regain control and trusting relationships with adults by allowing them to direct services based on personal goals. For example, clients who felt more comfortable with individual therapy were able to choose one-on-one counseling, rather than group therapy. We also provided family support through reunification and ongoing counseling. These activities helped to improve program performance, as more youth were able to access services and regain stability.

Q12 Describe any unintended positive outcomes as a result of the efforts supported by this grant.

During the grant period, the Los Angeles Homeless Authority reported a 20% increase in the number of sheltered youth. 1736 FCC strongly believes that programs like ours directly contribute to such positive progress toward ensuring youth remain safe and have access to care that ultimately helps permanently end their homelessness. Support from the S.L Gimbel Foundation Fund allowed our program to prevent more homeless youth from living on the dangerous streets and regain stability, as 1736 FCC was able to expand services to ensure that more youth received shelter, prevention education, and wraparound services through its enhanced youth shelter program.

Q13 Briefly describe the impact this grant has had on the organization and community served.

Funding from the S.L. Gimbel Foundation Fund had a very positive impact on the community and 1736 FCC. The community has limited resources and beds targeting youth, particularly minors 10-17 and sexually exploited boys and girls. Funds were crucial for helping 1736 FCC fill a community gap by supporting strategic outreach and crisis intervention services, including emergency shelter beds, food, clothing, human/sex trafficking services, access to immediate health care, suicide prevention, legal aid, and other individualized services. In addition, as discussed above, clients' behavioral health issues created barriers challenged our ability to assist program participants. In order to work with such complex cases, it is essential that we have targeted services, whereby staff can provide the intensity and “right-size” care necessary to help youth overcome trauma. Foundation funds partially supported therapist and outreach salaries, thereby allowing 1736 FCC to continue providing quality individualized care to the most vulnerable youth.

Page 3: Budget

Q14 Please provide a budget expenditure report of the approved line items. Include a brief narrative on how the funds were used to fulfill grant objectives.

Grant funds from the S. L. Gimbel Foundation were used to expand our services and outreach. Specifically, funds supported direct client expenses (food, clothing, crisis intervention) and partial salaries for a therapist and outreach coordinator.

Page 4: Success Stories

Q15 Please relate a success story:

Many former residents contact 1736 FCC after they graduated from the program to tell us that their shelter stay and our services were life-saving. We'd like to share a client success story to demonstrate the impact our program makes. Eight months pregnant and on probation after a involvement in a fight, 16-year-old Deidre* entered 1736 FCC's program with the assistance of the Department of Children and Family Services, who knew about our program through ongoing community outreach. A volatile and abusive living situation led to many nights spent away from home, including life on the streets, and eventually a juvenile facility. Deidre's record included a history of violence, arrests, and mental health issues, including attempted suicide, and fleeing unexpectedly from programs geared toward helping troubled teens. Through the program, Deidre worked with staff who helped her develop an individualized service plan to address the various issues and obstacles that trigger such instability. With an initial mistrust of adult, Deidre benefited from individual therapy. As such, our therapist assisted Deidre with one-on-one counseling, which included safety planning and life skills training, including interpersonal communication, anger management, reducing impulsivity, verbalizing needs, making appropriate and healthy choices, and caretaking for her unborn child. Deidre completed her stay at our shelter and transitioned into a stable and supportive environment with a foster family. Deidre reports that she has regained stability and is hopeful for the future of her new family.

* Client name changed for confidentiality purposes.

Q16 Please relate a success story here:

Daniel* is 15 years old and the youngest of four children. He came to the shelter due to heavy gang involvement. His behavior was troubling to his family; Daniel was ditching school, acting violent towards others of different ethnic backgrounds and other gang affiliations, missing curfew, and had numerous contact with the police. His family feared for his safety and their own and felt it would be best if he spent some time away from home. Daniel came to shelter ready to make a change. He was respectful to staff and other clients and actively participated in individual, group, and family therapy. Because he understood the vices of the streets and peer pressure, Daniel's father was very supportive and visited him while at the shelter to provide positive encouragement and support. His father shared that he, too, made "mistakes" early in his life that almost cost him his life and family. During family therapy, his father highlighted Daniel's best qualities and offered suggestions for problem solving discipline strategies, plans for school improvement, and helping client communicate his needs effectively. Daniel left the shelter to spend some time with his grandmother in Mexico, feeling empowered that he could make better choices in his life and with his interactions with peers.

*Name changed to protect identity.

Q17 Please relate a success story here:

x

Page 5: Organizational Information

Q18 Which category best describes the organization.
Please choose only one.

Basic Needs Support

Q19 What is the organization's primary program area of interest?

Health & Human Services

S.L. Gimbel Foundation Fund

Q20 Percentage of clients served through grant in each ethnic group category. Total must equal 100%	African American	41
	Asian/Pacific Islander	4
	Caucasian	7
	Native American	0
	Hispanic Latino	36
	All Ethnicities	0
	Other	9
	Unknown	4

Q21 Approximate percentage of clients served from grant funds in each age category.	Children Birth-05 years of age	4
	Children ages 06-12 years of age	21
	Youth ages 13-18	75
	Young Adults (18-24)	0
	Adults	0
	Senior Citizens	0

Q22 Approximate percentage of clients served with disabilities from grant funds.	No clients served with disabilities	32
	Physically Disabled	0
	Blind & Vision Impaired	0
	Deaf & Hearing Impaired	0
	Mentally/Emotionally Disabled	57
	Learning Disabled	4
	Speech Impaired	0
	Other Disability	7

Q23 Approximate percentage of clients served in each economic group.	At/Below Poverty Level	100
	Homeless/Indigent	100
	Migrant Worker	0
	Working Poor	0
	Other	0

S.L. Gimbel Foundation Fund

Q24 Approximate percentage of clients served from grant funds in each population category.

Single Adults	0
Families	0
Single Parent Families	0
Disabled	61
Ethnic Minority	94
LGBTG	16
Abused Women/Children	34
Homeless/Indigent	100
Immigrants	2
Military	0
Parolees	0
Students	100
Elderly	0
Children/Youth (those not included in Family)	100
